

ACCOUNT TEAM COVERAGE

Please Deliver To: Service Managers and Warranty Decision Makers

FROM: Cummins Global Warranty Administration Communications

Subject: ISL G CM2180 and L9N CM2380 Oil Cooler Replacement ATC for Miami Dade

Number: Atc2296

Date: 18-Feb-2020

Expires: 10-Feb-2021 (U.S./Canada)
10-Feb-2021 (International)

Attention: Worldwide distr./ branches and Div./Reg Offices
U.S. / Canadian Distr./Branches and Div. Offices
U.S. / Canadian Dealers (Automotive)

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

DESCRIPTION:

This ATC is being issued to address leaks from aluminum oil cooler, part number 5397914, on certain ISL G CM2180 or L9N CM2380 L124B engines. This field action authorizes certified repair locations to replace the aluminum oil cooler with a stainless steel oil cooler.

NOTE: Unless there is a failed oil cooler, coolant should be reused and the oil filter should **NOT** be replaced.

NOTE: This field action provides retroactive coverage for repairs made in anticipation of and prior to the release of this publication.

ACTION:

In order to qualify for repair under this field action, an engine:

- 1 will be covered Regardless of coverage status, and
- 2 **must** show as OPEN on QuickServe® Online for this field action.

NOTE: The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

- 1 Remove the oil drain plug on the oil cooler cover pictured in Attachment B. Use a magnet to confirm that the oil cooler is the aluminum oil cooler. If the magnet holds it is the stainless steel cooler.
- 2 If a stainless steel oil cooler is confirmed re-install the plug, claim Admin, 17-902 (Campaign Check) and 99-007, Quantity of 1 to close the field action.
- 3 If an aluminum oil cooler is confirmed Remove and Install Lubricating Oil Cooler. For ISL G CM2180 refer to Procedure 007-003 in Service Manual 4021649. Please refer to Service Manual 5467492 for L9N CM2380 L124B engines.

MATERIAL DISPOSITION:

Materials removed as a result of this field action **must** be scrapped.

REIMBURSEMENTS:

Parts:

NOTE: All parts listed are OPTIONAL. Claim **only** the parts required to complete the repair.

The following parts are covered under this field action:

Part Number	Quantity	Description
304922100	1	SAL,RNG (OPTIONAL)
391817400	1	GSK,COR (OPTIONAL)
392279400	1	SAL,RNG (OPTIONAL)
392901100	1	GSK,COV (OPTIONAL)
540390500	1	GSK,COV (OPTIONAL)
547743200	1	COR,CLR (OPTIONAL)

NOTE: SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

NOTE: All SRTs listed are OPTIONAL. Select **ONLY** the appropriate SRTs for the repair performed. If the Oil Cooler does **not** require replacement, claim **ONLY** Admin, 17-902 (Campaign Check) and 99-007, Quantity of 1 to close the field action.

Labor using applicable Access Code and Time:

SRT Code	Description	Time
00-90X	Administrative time	
07-030	LUBRICATING OIL COOLER ASSEMBLY - REMOVE AND INSTALL, (WITH EGR) (OPTIONAL)	
07-0DX	LUBRICATING OIL COOLER - REMOVE AND INSTALL - L9N CM2380 L124B (OPTIONAL)	
17-902	CAMPAIGN CHECK - COOLER MATERIAL VERIFICATION	
99-007	CAMPAIGN WRAP-UP - PLUG INSTALL AND OIL FILL - (OPTIONAL - QTY1)	

Travel:

Travel is covered under this field action. Towing is **not** covered under this field action.

Other Claimables:

Consumables are covered under this field action.

NOTE: Please consolidate all appropriate consumables, including oil top off or replacement claim them as one line item in Other Claimables titled "CAMPAIGN SUPPLIES". A total of \$65.00 (USD) is allowed for reimbursements. Please included brief summaries on the details of items claimed.

Claim Instructions:

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

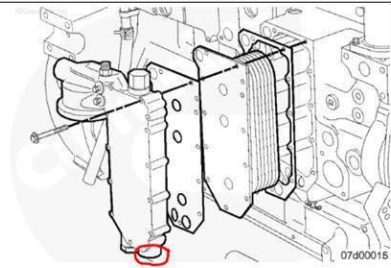
Account Code: 27
 Pay Code: Distributor = X
 Pay Code: Dealer = D
 Pay Code: International = I
 Failure Code: WLCELA

Attachments

atc2296_esn-list.xlsxatc2296_attachment_b.pdf

Remove

Remove the lubricating oil cooler cover, gaskets, and oil cooler element.
Discard the gaskets.



LARGE