

NEW DIAGNOSTIC SOFTWARE AVAILABLE FOR DOWNLOAD



Notice Information

Ref	13761
Posted Date:	
Posted To:	General Manager / Business Owner, Technician, Aftersales Manager, Service Leader / Advisor, Accounts / Admin
Subject:	Service/Technical

TOL NOTICE (US&CAN) – February 19, 2020
Ref. # 13761-SVC

TOL

New Diagnostic Software Available for Download

Diagnostic software version 2020-3 is now available to download. Dealers should download this update from your Triumph Diagnostic Software page under the Service/Technical menu and begin using immediately.

- Please ensure all new bikes have the latest software downloaded at PDI.
- Please ensure all bikes being serviced have the latest software downloaded.
- Please ensure all relevant staff are informed of this update.

**** New password (case sensitive): Triple25**

Please note for future reference, release notes will now be stored and available to download at any time from the dedicated TDT page within TOL.

The screenshot shows a web interface with several sections:

- DIAGNOSTIC SOFTWARE:** Includes instructions to open a zip file and double-click the installer. It lists version 2020-3, date added (17/Feb/2020), password (click here for passwords), and file size (242MB). There is a button for '2020-3' and a 'USER GUIDE - Select Language File' section with buttons for EN, FR, DE, IT, NL, SE, JP, ES, BPT, and TH.
- MICROSOFT WINDOWS/OPERATING SYSTEMS:** Contains a link to a guide and a list of supported OS versions: Windows 7, 8x, and 10. It notes that Windows XP and Vista are no longer supported, and that Apple Mac and IOS are not supported.
- CALIBRATION LIST:** A complete list of all calibrations for this software release in MS Excel format, with a 'Calibration List (click to download)' button.
- BUG REPORT FORM:** A form to submit to the local Triumph office for support, with a 'Bug Report Form (click to download)' button.
- RELEASE NOTES:** Details of all changes included in the latest release of TDT software, with a 'Release Notes (click to download)' button. This section is highlighted with a red box, and a red arrow points to it from the 'MICROSOFT WINDOWS/OPERATING SYSTEMS' section.

SUMMARY OF CHANGES:

1 **New Software Functionality:**

Item 1: New suspension diagnostics and download areas have been implemented to support models equipped with a dedicated suspension ECM (Tiger 900 GT pro).

Item 2: The chassis ECM diagnostics area has been updated to support models equipped with a 4th generation chassis ECM (Tiger 900 range).

Item 3: The Unlock Engine ECM calibration check function has been updated to include additional calibration version checks. This functionality will now check the following ECMs (where fitted) for up to date calibrations before allowing the engine ECM to be unlocked:

- Chassis ECM
- Keyless ECM
- Instruments
- Suspension ECM
- Connectivity Module

Item 4: Autoscan has been updated to include an optional Suspension ECM faults check. This optional check will be displayed on when running an Autoscan on all new Street Triple and Tiger 900 models Only Tiger 900 GT Pro models are equipped with a dedicated suspension ECM, therefore this optional test should only be used when running an Autoscan on these models. The optional test should not be used when running an Autoscan on Street Triple models and all other Tiger 900 models.

Engine ECM calibration updates have been released for the following models:

- Rocket 3 GT
- Rocket 3 R
- Rocket 3 TFC
- Street Triple RS From VIN 966534
- Thruxton RS

2 **Engine ECM Calibrations:**

Engine ECM calibrations have been released to support the following new model launches:

- Street Triple R/Street Triple R – LRH from VIN 982752
- The new Tiger 900 range

3 **Chassis ECM Calibrations:**

Chassis ECM calibrations have been released to support the new Tiger 900 range

4 **Keyless ECM Calibrations:**

None
None

5 **Instrument ECM Calibrations:**

(Note: Instrument calibrations have not yet been released for the Tiger 900 range. It will therefore not be possible to unlock Tiger 900 motorcycles at PDI at this release. The instrument calibration will be released at the next update.)

6	Connectivity Module Calibrations:	None
7	New ECU Unlock Codes:	Street Triple R/Street Triple R – LRH models from VIN 982752 - 22296531
8	Calibration Description Corrections:	None
		The following items are not supported for Thruxton RS models:
9	Known Issues In This Release:	
		<ul style="list-style-type: none">• Autoscan
10	Bug Fix(es):	None

If you have any questions, please contact Triumph Customer Support at (888) 284-6288.