



Technical Service Bulletin

00 Engine does not start, no relevant DTC is stored

00 20 34 2058905/1 March 11, 2020.

| Model(s) | Year | VIN Range | Vehicle-Specific Equipment |
|----------|-------------|-----------|----------------------------|
| A8 | 2019 - 2021 | All | V8TFSI |

Condition

Customer states:

- The engine does not start.

Workshop findings:

- There are no relevant DTCs stored.
- When operating the brake pedal the engine will start.

Technical Background

To start the EA825 V8TFSI it is necessary to operate the brake pedal, among other things. If the brake pedal is not operated, there is no driver message in the affected vehicles that suggests the brake pedal is to be operated. This could lead to a customer concern.

Production Solution

Not applicable.

Service

Explain to the customer that to start the engine it is necessary to operate the brake pedal, along with any other additional information needed by the customer.



Notes:

Parts replacement does not solve this issue. Claims for replaced parts will be subject to review.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.



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Additional Information

All part and service references provided in this TSB (2058905) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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