90-20-01TT - **Place Vehicle in Park Error Displayed in Instrument Cluster**   Release date: 3/13/2020

Condition

ATTENTION:
THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN. **TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.**

Applicable Vehicles					
Model(s)	**Year**	**Eng. Code**	**Trans. Code**	**VIN Range From**	**VIN Range To**
Golf, GTI, Golf R, eGolf, Golf SportWagen	2015-2018	All	All	All	All
Atlas, Tiguan LWB	2018	All	All	All	All

Revision Table			
Instance Number	**Published Date**	**Version Number**	**Reason For Update**
2058951/1	3/13/2020	90-20-01TT	Original publication.

Technical Background

When switching the vehicle OFF there may be an error in the instrument cluster *-KX2-* stating to place the vehicle in park, when the vehicle is already in park. The door locks will also not lock. There may not be any fault codes present.

Service

- Check the GFF log to see if there is coding present in address word 16.

If the GFF log displays all zeros:

- Run the control module software configuration for address word 16, or code manually through OBD using an old GFF log to get the correct coding.

If the GFF log does not display all zeros:

- Follow normal diagnostic protocol.

Additional Information