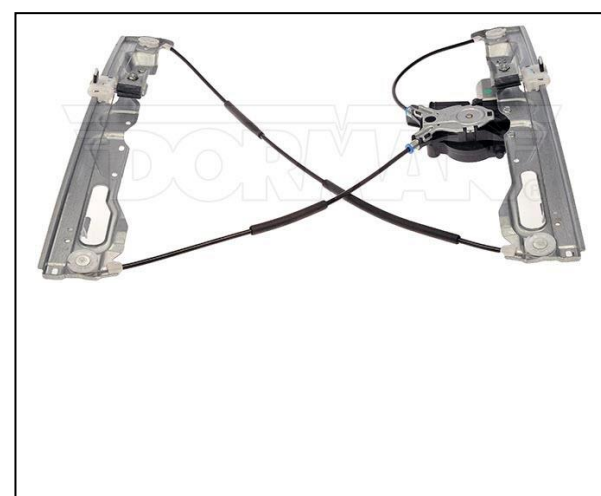
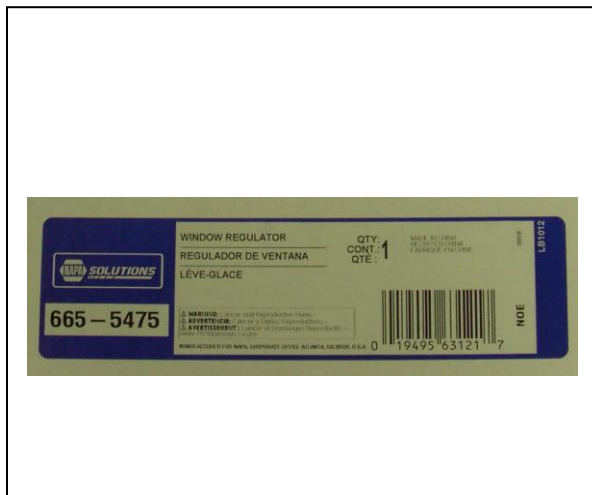


## DC Bulletin

Dorman Products, Inc. is performing an inspection on this NAPA **Window Regulator and Motor, Part Numbers BK665-7774-1, BK665-7775-1, BK665-6997 and BK665-5475**. All product on-hand which fits this part number should be returned for further inspection.

If there are any problems with this part, on the vehicle level, we will cover through the Dorman labor claims process.







# Bulletin

Dorman will strive to re-fill supply with product following this inspection quickly.

Stores are instructed to pull all affected inventory and return to the DC. Store should request a CR on Storefront listing all of the parts being returned and include this Bulletin information in the Storefront request. Once the CR request is processed, store should return all of the parts included on the CR to the DC with the tare provided. The DC will scan the CR tare and release credit to the store.

## DC Return Instructions:

Pull all affected inventory from DC stock, combine with affected store returns stock, and prepare for shipping.

DCs must contact Peggy Lafferty by e-mail or phone (plafferty@dormanproducts.com/ phone 215-712-5367) to obtain a RGA Q-Number.

You will need to provide:

VDM number.

Part number being returned.

Total quantity being returned.

Return to Dorman Products, freight collect, by using the Dorman-arranged carrier for your RGA (typically Conway). Carrier information will come from Peggy Lafferty at the time of the call.

Please mark these to:

Dorman Products

3400 E Walnut St.

Colmar PA 18915

Attn: RGA Q-Number \_\_\_\_\_

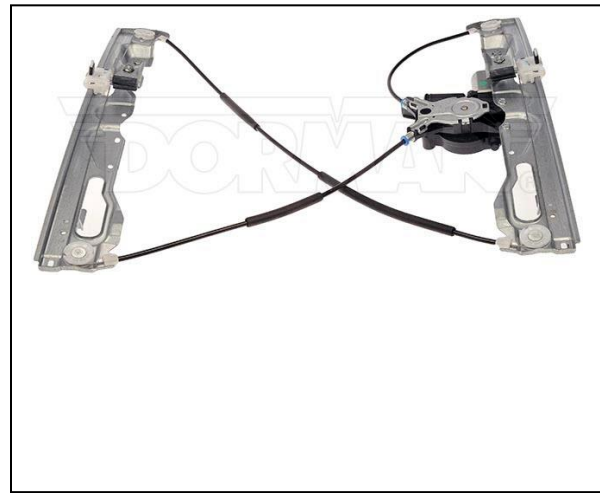
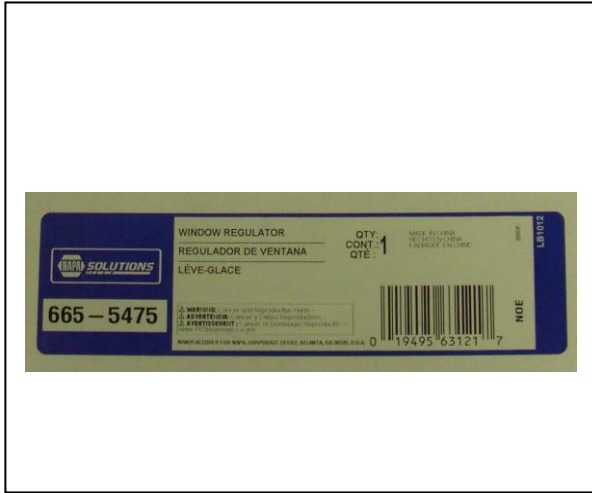
Thank you for your understanding and assistance with this return for inspection.



# Bulletin

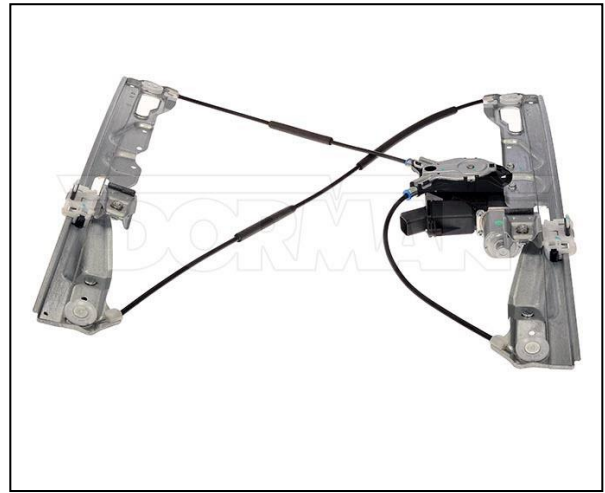
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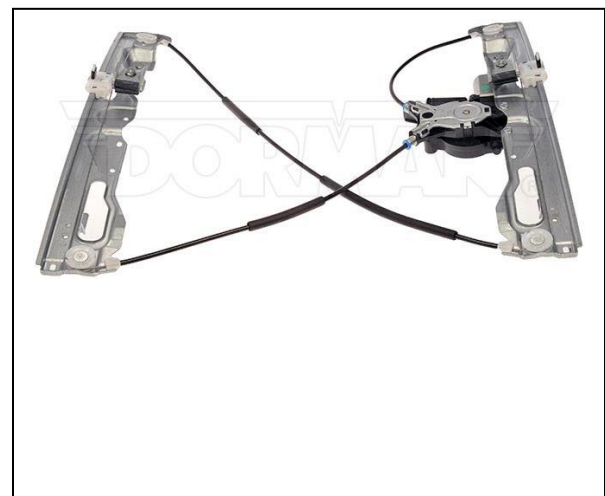
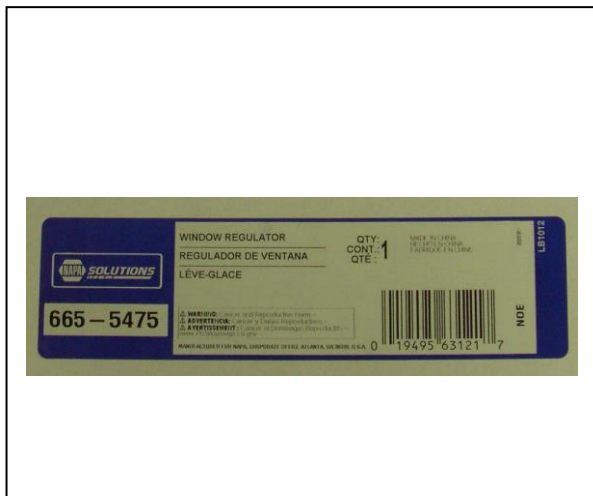


# Bulletin

## Jobber Store Bulletin

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