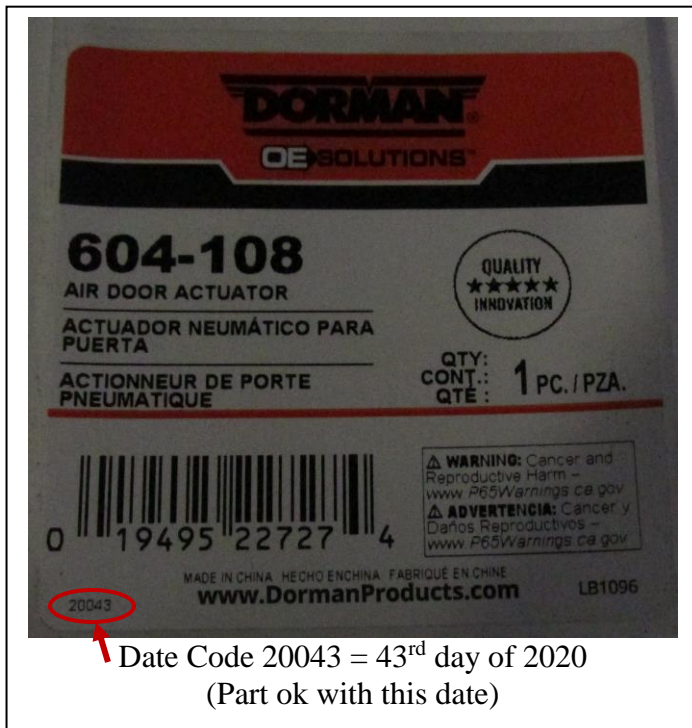


**Product Category:** HVAC Air Door Actuator  
**Part Number(s):** 604-108  
**Destroy in Field:** No  
**Return Authorization:** Yes  
**Return Location:** Dorman Products, 3400 East Walnut Street, Colmar, PA 18915  
**Issue Credit:** Please be sure to code return with <RGA-Q> number on outside of container  
**Apply to Defective All:** No

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## Return for Inspection Instructions:

- Dorman requests that inventory be returned for part 604-108 with all date codes prior to 18334. Date codes newer than this date are ok and can be kept in inventory.
- Dorman is conducting an inspection on this SKU for **all date codes prior to 18334**. Date codes newer than this date are ok and can be kept in inventory. (18334 = 334<sup>th</sup> day of 2018)



## Notes/Comments:

- If there are any problems with one of these parts, on the vehicle level, we will cover through the Dorman labor claims process.

**Return Instructions:**

1. Please pull all affected inventory.
2. Please contact Customer Relations Dorman by e-mail or phone ([crdorman@dormanproducts.com](mailto:crdorman@dormanproducts.com) / phone 1-800-523-2492) to obtain a RGA Q-Number.

You will need to provide:

- a. Customer Account
- b. Part number
- c. Quantity being returned

3. Please mark these to:

Dorman Products, Inc- Returns  
3400 East Walnut Street  
Colmar, PA 18915  
Attn: RGA Q-Number \_\_\_\_\_

4. Return to Dorman Products, freight collect, by using the Dorman-arranged carrier for your RGA (typically Conway).

Thank you for your understanding and assistance with this matter.