

## Homelink Rolling Code Synchronization Workaround

### Vehicles Affected

Models	Model Year	Model Type	VIN Range	Vehicle-Specific Equipment
911	2020	992	N/A	N/A

### Revision History

Revision	Release Date	Changes
0	March 27, 2020	Original document

### Condition

The customer reports that every attempt to program Homelink to the garage door fails during 'rolling code' synchronization. The code does not synchronize and the garage door does not operate on Homelink command.

### Customer Instruction

If the customer has difficulty synchronizing the rolling code, present these instructions:

During Homelink programming (while in front of your garage door), you may receive the message in figure 1. This indicates your garage door uses a rolling code. If you have difficulty synchronizing to this rolling code, try the following steps.

1. When you receive message in figure 2, press "Yes," even though the garage door did not move. This cancels the PCM's synchronization routine and allows the user to synchronize Homelink manually.
2. To synchronize manually, use the typical Homelink activation button on the PCM. Press this button repeatedly until the garage door moves. This should not take more than a minute or so. Then stop pressing the button.
3. Your Homelink is now synchronized to the garage door's rolling code.

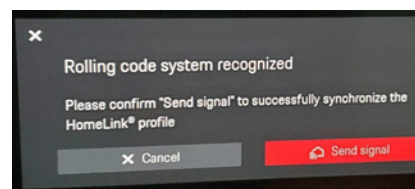


Figure 1

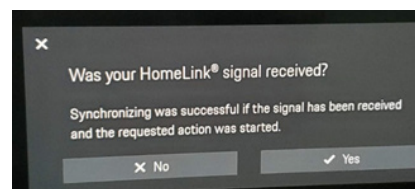


Figure 2

### Search Items

Garage door, Homelink, rolling code

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