

**\*\* SOLUTION \*\***

Title **To Be Published** Volvo Chassis - With 2018 New Style Instrument Cluster - Radio Mutes When In Reverse - **Model Years 2018 And Newer**

**Volvo Models**

**Volvo Model** VNL , VNR , VNX , VAH , VHD

**\*\* SOLUTION \*\***

**Cause** Volvo chassis with the new-for-2018 Instrument Cluster may experience the radio muting when the transmission is in a reverse gear. This symptom will occur following a software update to the Instrument Cluster.

A new instrument cluster (IC) software version was introduced that enabled the radio mute while in reverse gear. This was determined to be an oversight related to the gear-info message requirement for the Infotainment package.

**Solution**

**If an applicable vehicle presents with the issue described above:**

- Update the Instrument Cluster software to the current version, released the week of December 8 2019.
- Verify proper operation.

Solution visibility **Dealer distribution**

**Function(s)/component(s) affected**

Function affected MID 140 – IC04 / IC05 , radio

**Function Group**

Function Group 392 radio, complete

**Conditions**

Vehicle operating mode in reverse

**Administration**

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