

Classification:

BT20-002

Reference:

ITB20-008

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 Date:

March 18, 2020

2019-2020 QX50; RATTLE FROM MOONROOF

APPLIED VEHICLES: 2019-2020 QX50 (J55)
APPLIED VIN: Vehicles built before 3PCAJ5M(*)(*)F111639
APPLIED DATE: Vehicles built before December 6, 2019

Refer to the **SERVICE PROCEDURE** on page 2 if directed here from ITB20-009.

IF YOU CONFIRM

A rattle type noise is coming from the moonroof in the areas circled in green in Figure 1

AND

The rattle goes away after removing the moonroof inner finisher(s).

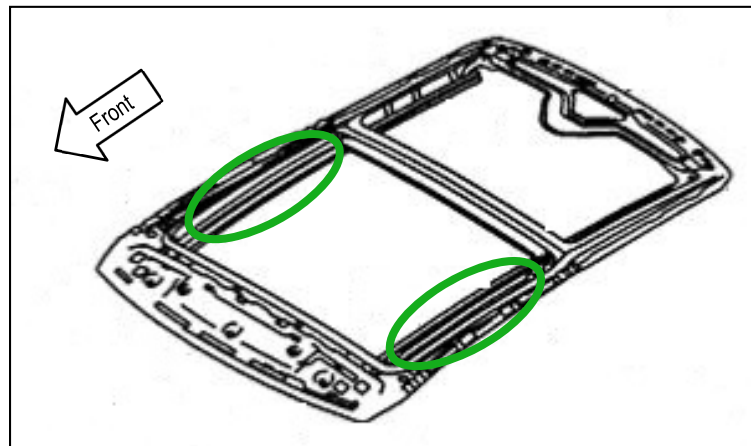


Figure 1

NOTE: The rattle noise may be intermittent and may be heard from one or both sides of the vehicle.

ACTION

Apply flocking tape to the moonroof inner finisher on both sides of the vehicle.

IMPORTANT: The purpose of ACTION (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire **SERVICE PROCEDURE** as it contains information that is essential to successfully completing this repair.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, **DO NOT** assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.

SERVICE PROCEDURE

1. Open the sunshade.
2. Open the moonroof two (2) inches.
3. Using a suitable tool, remove the side sunshade finisher (RH side is shown, LH side is a mirror image).

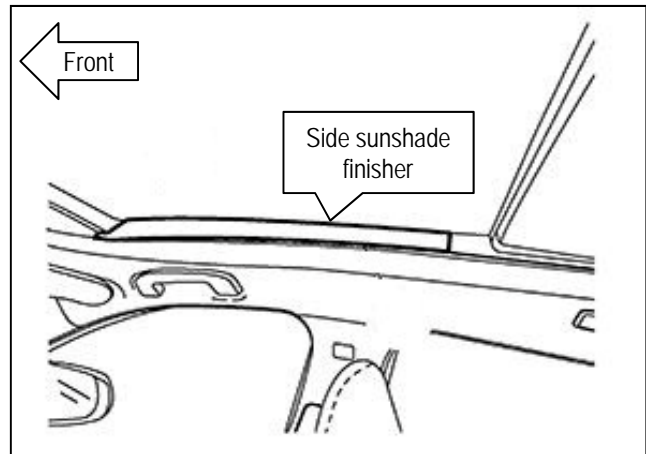


Figure 2

4. Using a suitable tool, release the pawls and remove the moonroof inner finisher from the moonroof (RH side is shown, LH side is a mirror image).

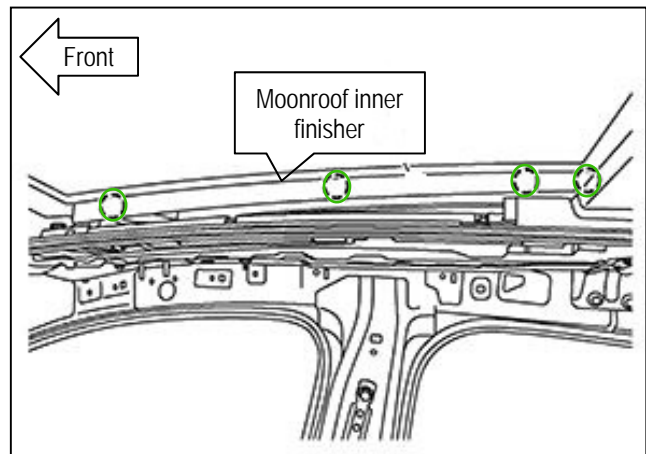


Figure 3

5. Place the moonroof inner finisher upside down on a suitable work surface.

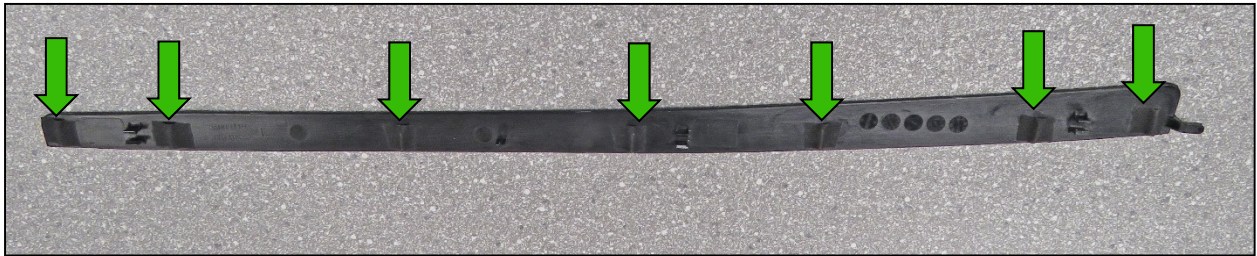


Figure 4

6. Cut seven (7) pieces of flocking tape that are approximately $\frac{3}{4}$ inch (20 mm) in length.
 - Refer to **PARTS INFORMATION** for flocking tape.
7. Apply one (1) piece of flocking tape to each of the seven (7) raised ribs on the backside of the moonroof inner finisher, as shown in Figure 4.
8. Reinstall the moonroof inner finisher.
9. Reinstall the side sunshade finisher.
10. Repeats steps 3 – 9 on the opposite side of the vehicle.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
Flocking tape	J-50397-8 (1)	(2)

- (1) J-50397-8 is part of the Squeak And Rattle Kit J-50397.
- (2) See **EXPENSE CODE** below. Do not bill out the complete roll of flocking tape for one repair.

CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Install Tape To Moonroof Inner Finishers	(1)	BX7AAA	ZL	32	0.3

- (1) Reference the electronic parts catalog and use the Inner Blind Assembly 91382-***** as the Primary Failed Part (PFP).

EXPENSE CODE

EXPENSE CODE	DESCRIPTION	MAX AMOUNT
041	Supplies (Flocking Tape)	\$ 4.00

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
March 18, 2020	ITB20-008	Original bulletin published

