



March 12, 2020

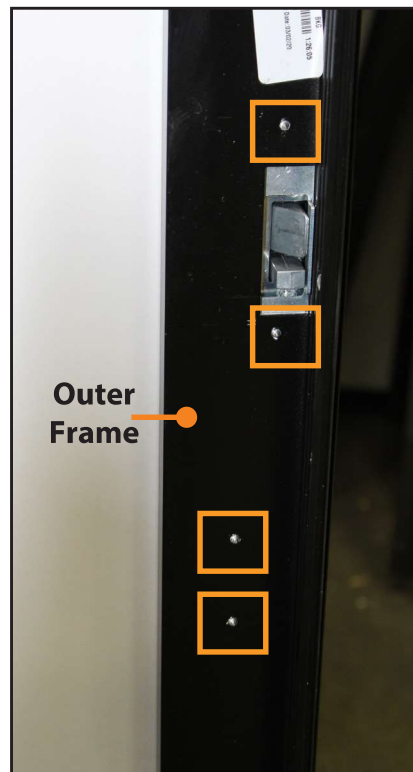
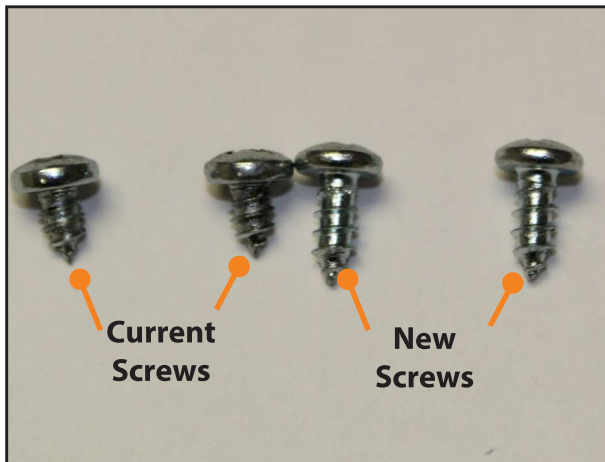
Product Change Notice - Screw length for entry door catches

Dear Valued Customer:

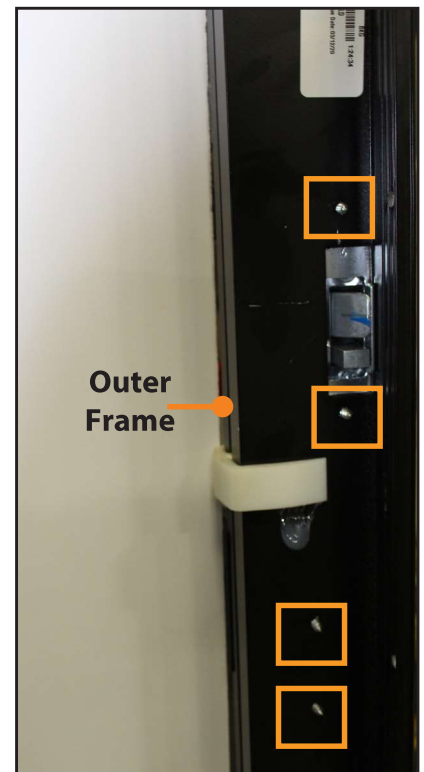
Please be advised LCI is changing the length on the screws for entry door strike plates and screen door catches from 1/4" to 3/8".

We determined increasing the thread engagement to the strike plate and catches will reduce the possibility of the screws stripping and becoming loose after heavy door usage over time.

There is no change in fit, form, function or installation of the door with the new 3/8" screws. There is also no price change. The change is starting immediately.



Current screws marked with orange squares.



New screws marked with orange squares.

If you have any questions, please feel free to call me directly or your LCI representative. We value and appreciate your business and partnership.

Sincerely,

Mason Ogle

Director of Sales

Lippert Components, Inc.

c: 574.849.1742

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Frequently Asked Questions:

- 1. Will a new part number be required?** No, the variant for the door does not change.
- 2. Does the price change for the item?** No, there is no price change.
- 3. Is the new part wholly interchangeable with the previous version of the part?** Yes, the parts are interchangeable.
- 4. Does the customer need to replace inventory?** No, the change is being made on a running basis, starting immediately.