



Bulletin No.: PIC6381A

Published date: N/A

## Preliminary Information

### PIC6381A Electronic Suspension Control Module Part Restriction

#### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	CT4	2020	All	All	All	All
Cadillac	CT5	2020	All	All	All	All

Involved Region or Country	North America
Condition	<p>As part of our ongoing continuous improvement we have placed the Electronic Suspension Control Module used in the 2020 Cadillac CT4 and CT5 on restriction. If you believe a new module is needed, contact the PQC . Please have the part number available prior to contacting PQC.</p> <p>Please contact PQC by opening a new case via Dealer Case Management (DCM) From the DCM home page, click on "New PQC Case" found on the Technical Assistance tab.</p> <p>Then in Global Connect click on the Support/Chat tab, TAC-PQC Tab, PQC -Parts Restrictions Templates to Download the appropriate PQC -Parts Restrictions Template and save a copy to your computer, You can attach a copy of the template to your PQC Case.</p> <p><b>Note: (Do Not clear any DTCs prior to contacting the PQC).</b></p>
Cause	<b>Root Cause Analysis</b>

#### Parts Information

Description	Part Number	Quantity
Electronic Suspension Control Module	84769864	1

#### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
8020010	Electronic Suspension Control Module Replacement	Use Published Labor Time

### Version History

Version	2
Modified	01/14/2020 - Created on 03/12/2020 - Added Cadillac CT4.



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