

Preliminary Information

PIC6388A Side Blind Zone (SBZ) Module Part Restriction

Models

Brand:	Model:	Model Years:	VIN:		Engine	Transmissions:
			from	to	Engine:	Transmissions.
Cadillac	CT4	2020	All	All	All	All
Cadillac	СТ5	2020	All	All	All	All
Chevrolet	Corvette	2020	All	All	All	All

Involved Region or Country	North America
	As part of our ongoing continuous improvement we have placed the Side Blind Zone (SBZ) Module used in the 2020 Cadillac CT4, and CT5 on restriction. If you believe a new module is needed, contact the PQC. Please have the part number available prior to contacting PQC.
Condition	Please contact the (PQC) by opening a new case via Dealer Case Management (DCM). From the DCM home page, click on "New PQC Case" found on the Technical Assistance tab.
	Then, in Global Connect click on the Support/Chat tab, TAC-PQC Tab, PQC - Parts Restrictions Templates to Download the appropriate PQC - Parts Restrictions Template and save a copy to your computer. You can attach a copy of the template to your PQC Case.
	Note: (Do Not clear any DTCs prior to contacting the PQC)
Cause	Root Cause Analysis

Parts Information

Part Number	Description	Quantity
84683057	Side Blind Zone Module (SBZ)	1

Part Number	Description	Quantity
84683058 Side Blind Zone Module (SBZ)		1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
6620020	Side Object Sensing Alert Module Replacement (SBZ)	Use published Labor Time

<u>Version History</u>

Version	2
Modified	01/13/2020 - Created on. 03/12/2020 - Added CT4 and Corvette.



















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