



Preliminary Information

PIC6386B Power Steering Gear Parts Restriction

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	CT4	2020	All	All	All	All
Cadillac	CT5	2020	All	All	All	All

Involved Region or Country	North America
Condition	As part of our ongoing continuous improvement we have placed the Power Steering Control Module used in the 2020 Cadillac CT5, and on restriction. If you believe a new module is needed, contact the PQC. Please have the part number available prior to contacting PQC.
Cause	Root Cause Analysis

Correction:

Please contact PQC by opening a new case via Dealer Case Management (DCM) From the DCM home page, click on "New PQC Case" found on the Technical Assistance tab.

Then in Global Connect click on the Support/Chat tab, TAC-PQC Tab, PQC -Parts Restrictions Templates to Download the appropriate PQC -Parts Restrictions Template and save a copy to your computer, You can attach a copy of the template to your PQC Case.

Note: (Do Not clear any DTCs prior to contacting the PQC).

Parts Information

Description	Part Number	Quantity
Power Steering Gear	84815810, 84888265	1
Power Steering Gear	84815775, 84888256	1
Power Steering Gear	84815778, 84888259	1
Power Steering Gear	84888255	1
Power Steering Gear	84888268	1
Power Steering Gear	84888253	1
Power Steering Gear	84888272	1
Power Steering Gear	84888254	1
Power Steering Gear	84888270	1
Power Steering Gear	84888268	1
Power Steering Gear	84888267	1
Power Steering Gear	84888252	1
Power Steering Gear	84888271	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
7421770	Electric Belt Drive Rack and Pinion Steering Gear Replacement	Use Published Labor Time

Version History

Version	3
Modified	01/23/2020 - Created on. 03/13/2020 - Updated model list. 03/23/2020 - Updated model list and part numbers.



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