

# Preliminary Information

# PIP5697B DTC P0747 Setting At Engine Start-Up When The Transmission Is In Park

## <u>Models</u>

Brand:	Model:	Model Years:	VIN:		Engine	Transmissions:
			from	to	Engine:	Transmissions.
Buick	Enclave	2018 - 2020	ALL	ALL	ALL	мзw
Buick	Encore GX VIN M	2020	ALL	ALL	ALL	МЗF
Buick	Envision	2018 - 2020	ALL	ALL	ALL	мзт
Buick	LaCrosse	2018 - 2019	ALL	ALL	ALL	M3G
Buick	Regal	2018 - 2020	ALL	ALL	ALL	M3D M3T
Cadillac	XT4	2019 - 2020	ALL	ALL	ALL	мзн
Cadillac	XT5	2020	ALL	ALL	ALL	мзg мзw
Cadillac	XT6	2020	ALL	ALL	ALL	мзg мзw
Chevrolet	Blazer	2019 - 2020	ALL	ALL	ALL	
Chevrolet	Cruze	2017 - 2019	ALL	ALL	ALL	МЗD
Chevrolet	Equinox	2018 - 2020	ALL	ALL	ALL	МЗD
Chevrolet	Malibu	2017 - 2020	ALL	ALL	ALL	МЗЕ
Chevrolet	Trailblazer VIN M	2021	ALL	ALL	ALL	МЗF
Chevrolet	Traverse	2018 - 2020	ALL	ALL	ALL	M3V
GMC	Acadia	2020	ALL	ALL	ALL	мзg мзн мзw
GMC	Terrain	2018 - 2020	ALL	ALL	ALL	мзн мзи

Involved Region or Country	North America and NA Exports.
Condition	DTC P0747 may set during engine start-up when transmission is in park.
Cause	The concern may be that the BCM is not continuing to supply ignition voltage to the TCM after engine running shut down to allow the modules to perform the power-down self test. If ignition voltage is not present from the BCM connector X4, terminal 22, for a minimum of 15 seconds after the ignition is cycled off, the modules will not complete the power down self test, and then during engine cranking will see data from wherever the self test stopped, typically will see engine RPMs during cranking, and may set DTC P0747.

#### **Correction:**

If ignition voltage is not present for the minimum 15 seconds from the BCM after ignition is cycled off after the engine has been running, check all BCM powers and grounds and if no concern found, replace and re-program the BCM.

\* This P/I will be updated or advanced to a TSB, if needed.

### <u>Version History</u>

Version	3
	01/08/2020 - Created on.
Modified	03/27/2020 - Updated to add the 2020 Encore GX.
	03/30/20 - Updated to add the 2021 Trailblazer.



 $\hbox{@ 2020 General Motors.}$  All Rights Reserved.