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Sent on	04	07	2020	Expires on	04	21	2020
From	Parts and Service Division						
Subject	Request for Parts: 2015 TLX HEALTHY Side Airbags						

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
 From: Technical Research & Support Group
 RE: Request for Parts: 2015 TLX HEALTHY Side Airbags

This message is solely directed to Acura dealership personnel; please handle accordingly.
 Print this i/V message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda Motor Co., Inc. (AHM) is collecting a set of HEALTHY side airbags from certain 2015 TLXs which fits the criteria listed below.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. Manufactured Date on the driver's doorjamb must be AFTER 04/2015.
2. No SRS DTCs are stored.
3. Seat frames have not been replaced previously.

Action Required

If a vehicle matching the description above comes into your dealership, please e-mail Technical Research & Support (TRS) at trs@ahm.honda.com. TRS will contact you to record certain vehicle information and provide you with further instructions.

Please be sure to include the following information in your e-mail.

E-mail Title:

1. Model Year (e.g. 2020)
2. Model Name (e.g. TLX)
3. Issue (e.g. Brake Judder)
4. VIN

E-Mail Body:

1. Dealer Number
2. Your Name
3. Best Phone Number to be Reached
4. Current Mileage

Thank you.