

SIB 51 07 20

2020-03-02

UNINTENDED HATCH ACTIVATION AFTER CONVERSION

| E-Series | Model Description | Production Date |
|----------|----------------------------|----------------------|
| G01 | X3 Sports Activity Vehicle | Up to November, 2019 |
| G02 | X4 Sports Activity Coupe | Up to November, 2019 |

SITUATION

The hatch may unintentionally open.

Note: This bulletin only affects the above model vehicles which previously had the Conversion, opening of tailgate only possible after unlocking (activation required in the vehicle menu) that is outlined in <u>SI B51 30 16</u> completed.

CAUSE

The key buttons may require too little pressure, causing an accidental opening of the rear hatch when stationary.

CORRECTION

Replace both keys. Replacement keys are improved and share the same part number. The pressure required to activate a button is increased.

PROCEDURE

Replace both keys.

Reference REP 66 12... "Teach in radio remote control/radio remote control with display (BMW Display key) for instructions on teaching in replacement remotes.

PARTS INFORMATION

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in either ETK or AIR which considers specific equipment and/or options.

| Part Number | Description | Quantity |
|------------------|----------------------|----------|
| Refer to ETK/AIR | Radio remote control | 2 |

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

| Defect Code: | 6135621400 | Radio remote control/key fob transmitter (ID transmitter), basic, no display temporary malfunction | | |
|--------------------|---|--|-----------------|--|
| Labor Operation | Description | | Labor Allowance | |
| 00 00 006 | Performing vehicle test (with vehicle diagnosis system – checking faults) (Main work) | | Refer to AIR | |
| Or: | | | | |
| 00 00 556 | Performing vehicle test (with vehicle diagnosis system – checking faults) (Plus work) | | Refer to AIR | |
| And: | | | | |
| 61 21 528 | Connect an approved battery charger/power supply (indicated in AIR as Charging battery) | | Refer to AIR | |
| And: | | | | |
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66 12 610 Replacing radio remote control Refer to AIR