



# Service Bulletin


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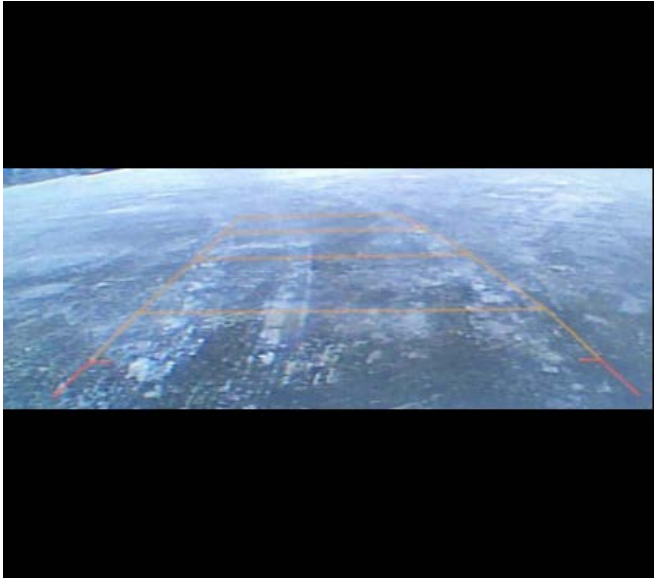
## INFORMATION

**Subject: Rear View Camera Guidance Lines Dim After Radio Replacement or Programming**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	ATS	2018	2019				
	CTS						
	XTS						
GMC	Terrain	2018	2018				

<b>Involved Region or Country</b>	North America
<b>Additional Options (RPOs)</b>	Equipped with Infotainment system IOS, IOT, or IOU
<b>Condition</b>	<p>Some customers, after having radio replacement or radio reprogramming, may report that the Rear-View Camera (RVC) guidance lines are not as bold as previously viewed, that they are faint, see-through, thinner, dim, or translucent; and they used to be more visible. A comparison between similar vehicle models may, or may not, show a difference in rear view camera guidance line appearance.</p> <p>Original design:</p>  <p>New design:</p>

5525912

	 <p style="text-align: right;">5525914</p>
<p><b>Cause</b></p>	<p>This may be caused by installing calibration files released in mid-2018 during radio replacement or reprogramming of the radio. The change to increase translucency was done to prevent the lines from obstructing objects in the field-of-view.</p>
<p><b>Correction</b></p>	<p>Do not attempt repairs. The thinner, lighter appearance of RVC guidance lines is operating to design intent.</p>

<p><b>Version</b></p>	<p>1</p>
<p><b>Modified</b></p>	<p>Released March 03, 2020</p>

