AfterSales TSO – Circular Letter

MAS002120 – ANNEX I

MASERATI

From: Technical Service Operation
To: Maserati Network
Modena, Italy | 26 Marzo 2020
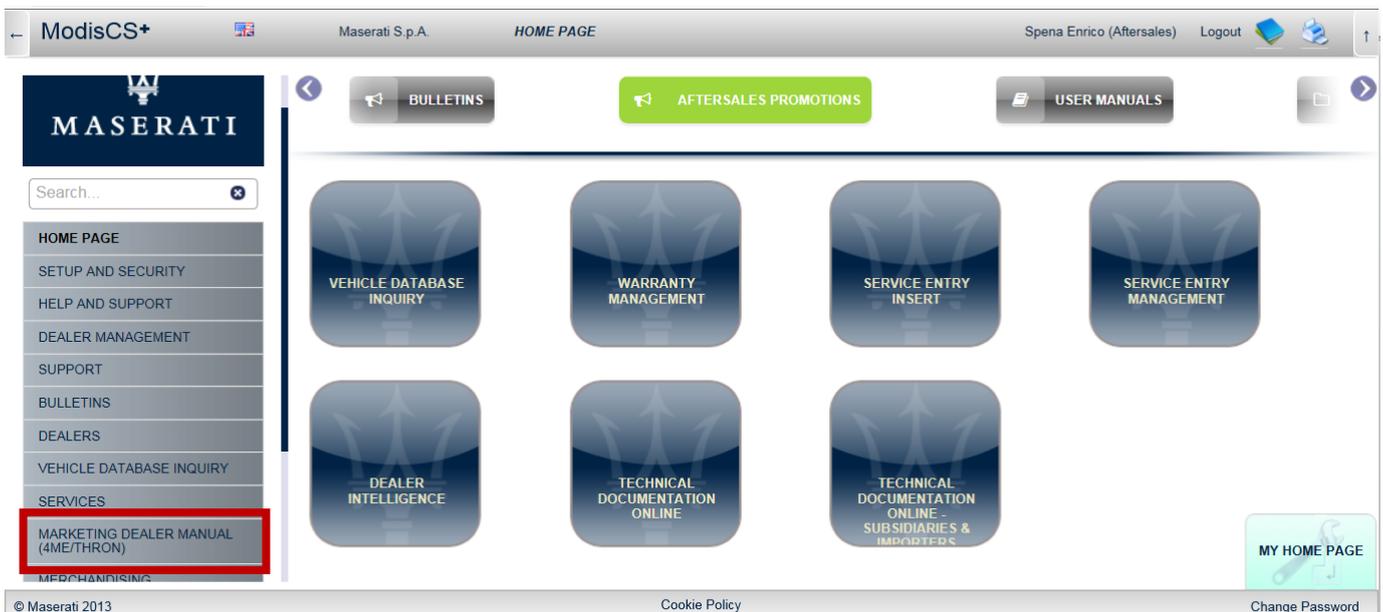
New ETM Software Volta 6 – Update Procedue

Index

    A. SOFTWARE DOWNLOAD

    B. BRIDGE INSTALLATION

    C. VOLTA 6 SOFTWARE INSTALLATION

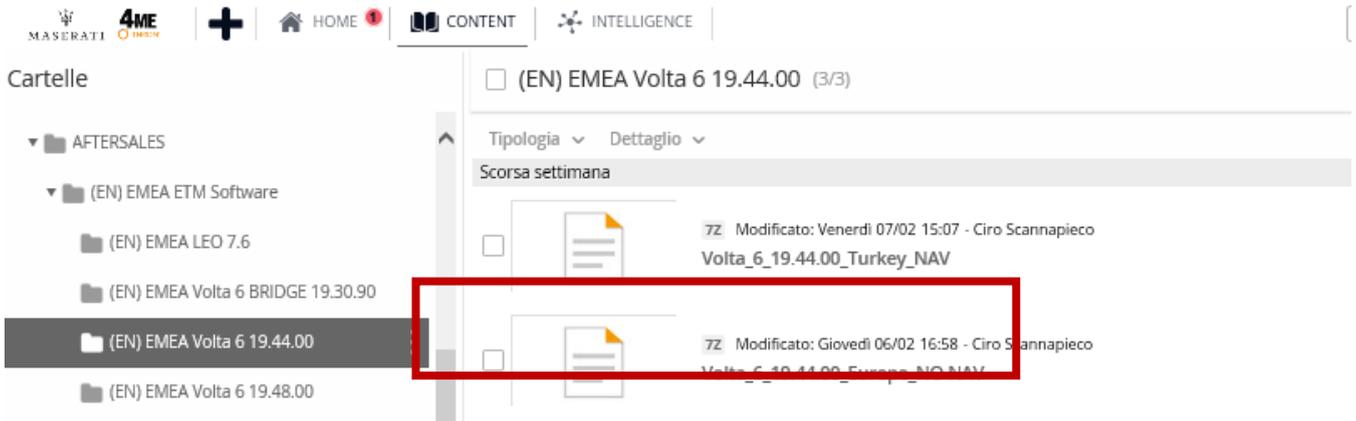   D. VEHICLE CONFIGURATION UPDATE

A.Software Download

A.1. In ModisCS+ Select MARKETING DEALER MANUAL (4ME/THRON).

A.2. Select "AFTERSALES" folder and "Market – ETM Software" sub-folder.

A.3. Select the right Sw version (or bridge) according to the MAS002120

A.4. PAY ATTENTION. To download the original files follow the instruction in the pictures below.

- Push the Arrow in the circle and then "Download the Original"
- Use only this path

A.5. Copy the file on a USB memory stick formatted with a NTFS file system.

- Use only Sandisk, Verbatim, Kingston or Transcend "3.0 Certified" PEN Drive. Use a 8 Gb or bigger devices with NTFS format.
- Follow the instruction contained in MAS001272 about the USB memory stick features.
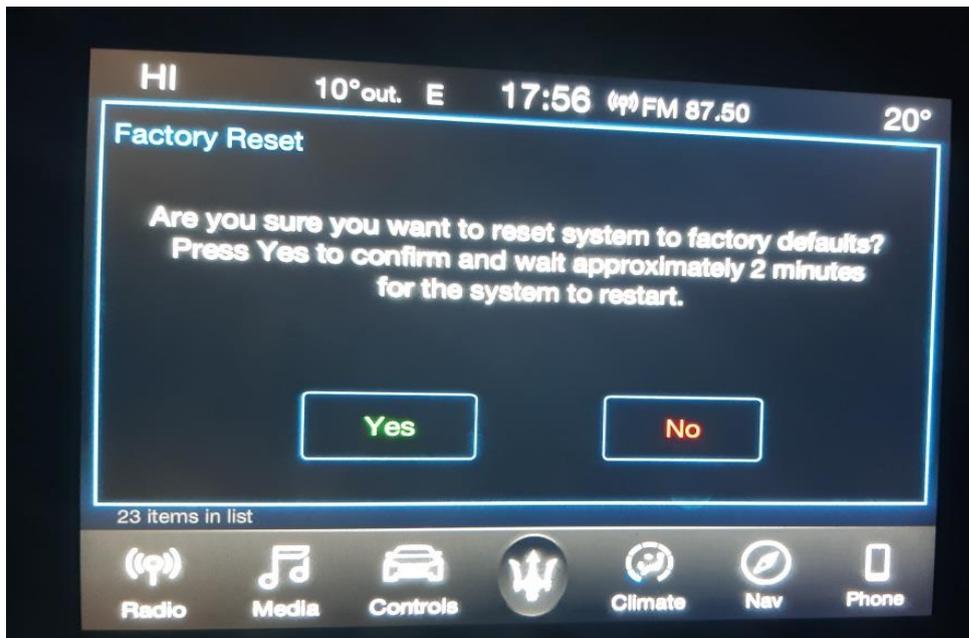
B. Bridge Installation

B.1. BRIDGE software installation (ETM update). Follow the table in the bulletin

B.2. Download the software from the MARKETING DEALER MANUAL (4ME-THRON) (follow Section A

B.3. Extract all the files in an empty USB stick with the following specifications (as per Bulletin MAS001272):

- USB 3.0
- At least 8GB

B.4. Insert the USB stick in the USB port inside the vehicle.

B.5. Follow the on screen instructions.

- Please keep the vehicle in Key RUN state (with the battery charger connected to the vehicle) and leave the USB stick inserted for the entire duration of the update.
- Removal of the USB stick during update may result in a non-functional head unit.
- The time may depend on the market Sw version and the speed of the USB memory stick. The installation could take up to 1 hour.
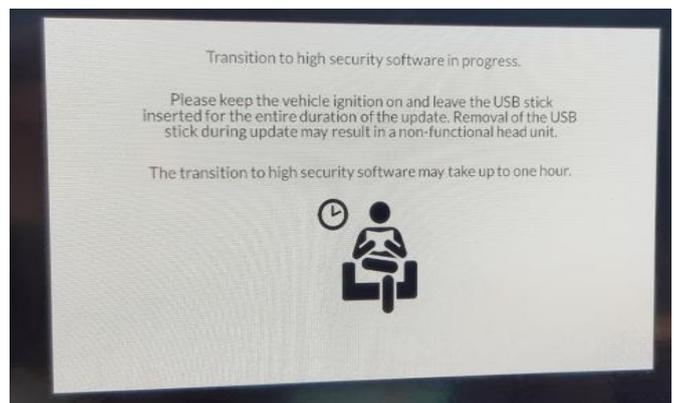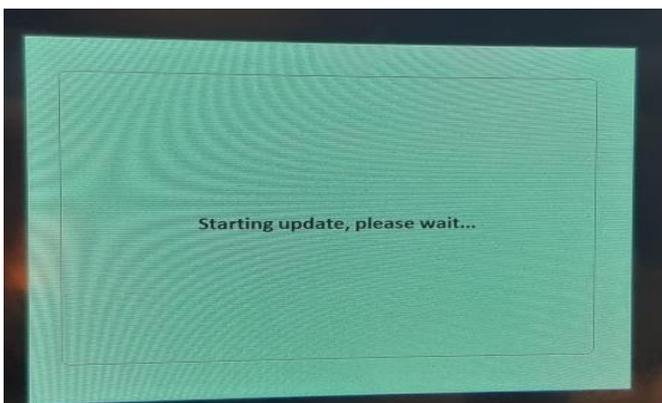
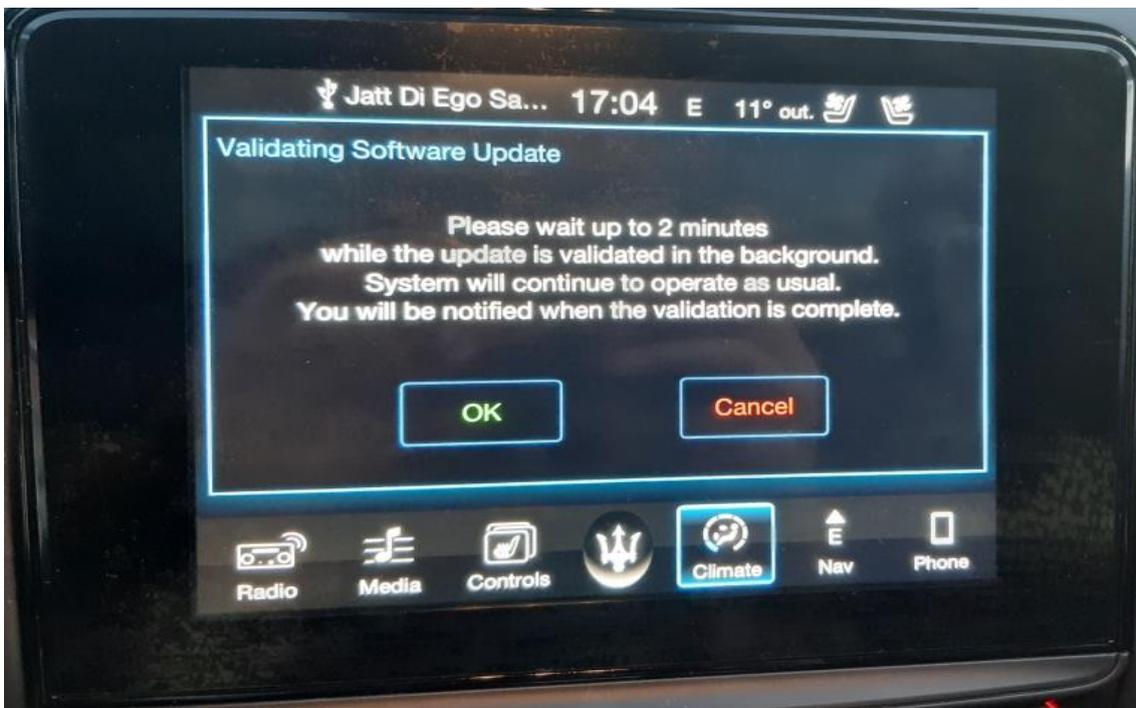**B.6.** At the end of the BRIDGE software installation, a factory reset is needed.
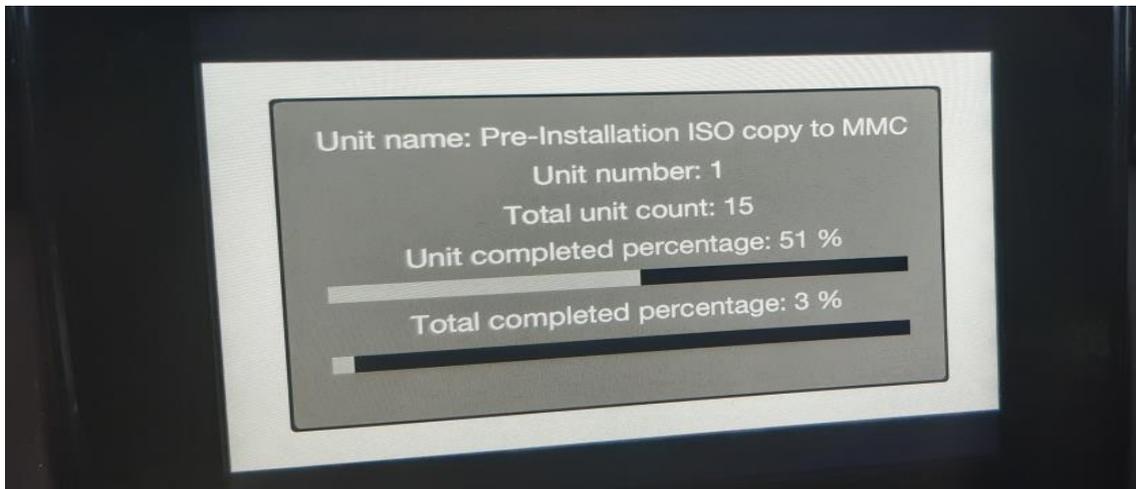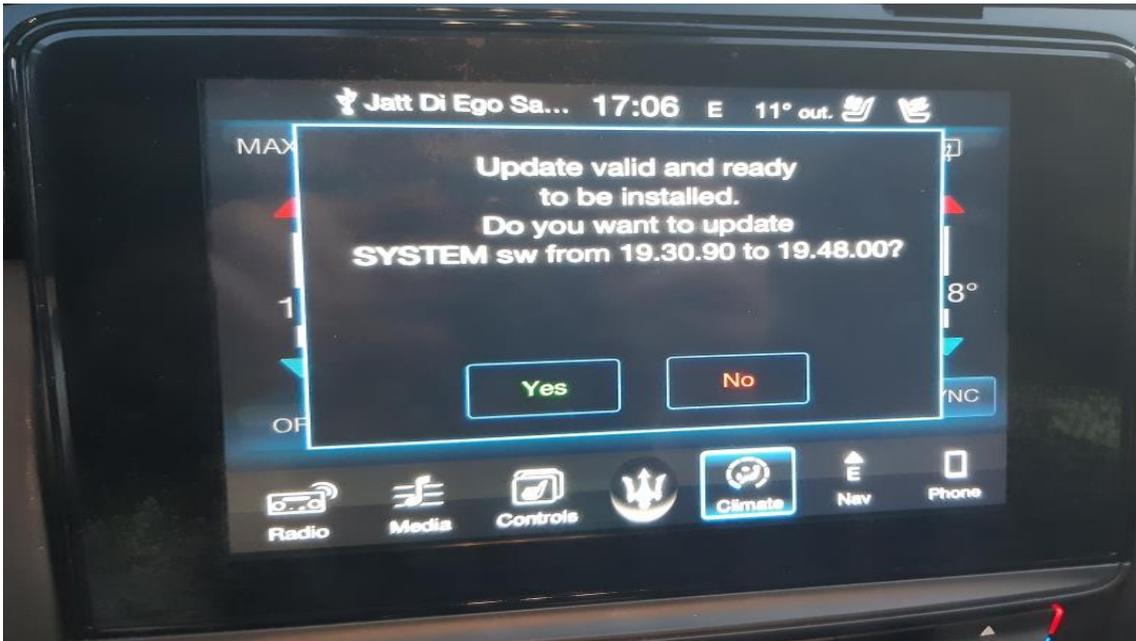
On the MTC+ select:

Settings => System Information => Reset to factory default

C.VOLTA 6 Software Installation
(ETM UPDATE)

C.1. Download the software from the MARKETING DEALER MANUAL (4ME-THRON) (follow Section A)

C.2. Extract al the files in an empty USB stick with the following specifications:
- USB 3.0;
- At least 8GB.

C.3. Insert the USB stick in the USB port inside the vehicle.

C.4. Follow the on screen instructions.
- Please keep the vehicle in Key RUN state (with the battery charger connected to the vehicle) and leave the USB stick inserted for the entire duration of the update.
- Removal of the USB stick during update may result in a non-functional head unit.
- The time may depend on the market Sw version and the speed of the USB memory stick. The installation could take up to 1 hour.

C.5. At the end of the Volta 6 software installation, a factory reset is needed.

- On the MTC+ select:
- Settings => System Information => Reset to factory default

C.6. After the installation, using MDEVO / MDEVO 2 select the Active Diagnosis:

- ETM => Active Diagnosis => Learn Vehicle Configuration

C.7. Please wait about 10 minutes before that In Vehicle Help (IVH) contents will be available.

C.8. At the end of the VOLTA 6 update procedure, in the ETM could be present the DTC:

- U1215-00 – Lost Communication with Forward Facing Camera

   *It is a normal behavior, this will not cause any problem on the vehicle. **Please continue with below***

D.Vehicle Configuration Update

D.1. After the replacement of the speakers, please request the Vehicle Configuration modification on ModisCS+

D.2. Follow the sequence described in the picture

1. New Request
2. Select Dealer
3. Select Operation**:** *10254 – EQUALIZ. 8SPEAKER M161 MY20+*
4. Select Chassis no.
5. Select Search
6. Click the arrow button
7. Push Save

D.3. Using MDEVO / MDEVO 2 select the Procedure:

- BCM => Procedures => Write Vehicle Configuration
- Follow the instructions displayed on the diagnostic tool.

N.B. The Proxy Request 10254 will be automatically approved.