



Innovation that excites

QUALITY ACTION

CAMPAIGN BULLETIN

American Automobile Labeling Act (AALA) Labels EXPIRATION NOTICE

Reference: P9342
Date: April 17, 2020

Attention: Dealer Principal, Sales, Service & Parts Managers

UPDATE April 17, 2020
Please discard earlier versions of this bulletin.

Nissan announced the following quality action in January 28, 2020. Service Comm will de-activate P9342 on any un-remedied VINs on April 24, 2020. Nissan is still requesting that dealers apply the replacement label on any affected vehicles prior to sale. Please use the VIN list supplied with this announcement to identify applicable vehicles.

| Affected Models/Years: | Affected Population: | Dealer Inventory: | SERVICE COMM Expiration date: | Stop Sale In Effect |
|--------------------------|----------------------|-------------------|-------------------------------|---------------------|
| MY2019 Rogue Sport (J11) | NA | 282* | April 24, 2020 | NO |

***4,340 Rogue Sport vehicles were originally in dealer inventory.**

******* Campaign Summary *******

Nissan North America is conducting a Quality Action for dealers to replace the American Automobile Labeling Act (AALA) labels. The AALA label on affected vehicles may contain inaccurate manufacturing location and percentage breakdown of parts content by country.

Affected vehicles are **not** subject to stop sale and are either currently in dealer inventory or assigned and in transit to the dealer. In the interest of customer satisfaction, Nissan requests dealers to apply the replacement label on the affected vehicles prior to retail sale.

******* What Dealers Should Do *******

1. Verify if vehicles currently in new dealer’s inventory are affected by this quality action using Service Comm or DBS National Service History – Open Campaign I.D. **P9342** until April 24, 2020.
 - New vehicles in dealer inventory can also be identified using DBS (Sales-> Vehicle Inventory, and filter by Open Campaign).
 - Refer to NPSB 15-460 for additional information
 - **After April 24, 2020 please use the attached VIN list (available on NNAnet/Service/Bulletins/P9342 and Dealer 360) to identify applicable vehicles.**
2. Use the attached procedure to remedy vehicles affected by this quality action.
3. The service department should submit the applicable warranty claim for the action(s) performed so it can be closed on Service Comm and release the vehicle.
4. Dealers received one (1) label for every affected vehicle in dealer inventory via Fed-Ex. Labels were sent to the Service Manager’s attention. If replacement labels are needed,

please send your request to: nnafgasupport@nissan-usa.com along with your dealer name, address, VIN, contact name and phone number.

- Labels were mailed between January 27, 2020 and February 2, 2020.

******* Dealer Responsibility *******

It is the dealer's responsibility to check Service Comm or DBS National Service History - Open Campaign using the appropriate campaign I.D for the inspection status on each affected vehicle currently in new vehicle inventory. Nissan requests dealers to perform this repair on new vehicles in inventory prior to being retailed, to help ensure customer satisfaction.

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION

******* Procedure begins on next page *******



P9342 - 2019 – ROGUE SPORT PARTS CONTENT INFORMATION LABEL

SERVICE PROCEDURE:

1. Locate existing "Parts Content Information Label" on the inside of the passenger side windshield. (Figure 1)



Figure 1

2. Remove the "Parts Content Information Label" from the windshield and discard. (Figure 2)



Figure 2

3. Verify the correct replacement label is available. (Figure 3)

- Check part number **"6MM0A"** on bottom left corner of label

PARTS CONTENT INFORMATION (*American Automobile Labeling Act*)

FOR VEHICLES IN THIS CARLINE :
U.S. / CANADIAN PARTS CONTENT : 0 %
MAJOR SOURCE OF FOREIGN PARTS CONTENT :
JAPAN : 95 %

NOTE : Parts content does not include final assembly, distribution, or other non-parts costs.

FOR THIS VEHICLE :
FINAL ASSEMBLY POINT : KANDA, FUKUOKA, JAPAN
COUNTRY OF ORIGIN :
ENGINE : JAPAN
Transmission for 2WD : JAPAN
Transmission for 4WD : MEXICO

NISSAN

DO NOT REMOVE LABEL.

Federal law requires dealers to maintain this label on vehicle until completion of retail sale.

6MM0A

Figure 3

NOTE: Labels were provided by NNA FQA and shipped to your dealership by Nissan to Attn: Service Manager.

4. Peel backing off the replacement label.

- Carefully remove backing from the front of the label (Figure 4)



Figure 4

5. Affix the new "Parts Content Information Label" to the inside of the passenger side windshield.

- Passenger windshield location (Figure 5)

NOTE: Ensure text is upright and legible from the outside of the vehicle.

CAUTION: Ensure Parts Content Information Label is **NOT** placed in a location that obstructs drivers view.



Figure 5

6. Read "Claims Information" for reimbursement information.

7. Release vehicle.

| PARTS INFORMATION: | | |
|---------------------------------|--|-----------------|
| Description | Part # | Quantity |
| Parts Content Information Label | Provided by FQA (Shipped to Dealer) | 1 |

CLAIMS INFORMATION

Submit claim using the following claims coding:

Work Order Line Type: "CM" Campaign

Campaign: P9342

| | | | | |
|--|-----------------|-----------------------|---|------------------------------|
| Claim Type: | CM | |  | |
| PNC: | P9342 | | | |
| Symptom: | ZZ | | | |
| Diagnosis: | 99 | | | |
| Description: | Op Codes | Flat Rate Time | Parts Required on claim | Expense Code Required |
| Remove and Replace Parts Content Information Label | P93420 | 0.2 Hr | N/A | N/A |