



# SERVICE BULLETIN

Classification: EL19-042a	Reference: NTB19-101a	Date: April 8, 2020
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## PUSH BUTTON IGNITION AND DOOR REQUEST SWITCHES INOPERATIVE

This bulletin has been amended. See AMENDMENT HISTORY on the last page.  
Please discard previous versions of this bulletin.

- APPLIED VEHICLES:** 2019-2020 Pathfinder (R52)  
2019 Titan/Titan XD (A61) - Platinum, SL, SV, Pro 4X ONLY
- APPLIED VIN AND DATE:** 2019 Pathfinder: All  
2020 Pathfinder: Built before 5N1(\*)R2(\*\*\*)LC 589857  
2019 Titan/Titan XD: All

### IF YOU CONFIRM

All of the conditions listed below are occurring on an Applied Vehicle with the Intelligent Key within range.

- The doors **will not** lock/unlock when the request switch on an exterior door handle is pressed. (Feature not installed on Titan/Titan XD SV models.)
- The doors **will** lock/unlock when the respective buttons are pressed on the Intelligent Key.
- The engine **will** not start when the ignition switch is pressed while depressing the brake.
- The engine **will** start when pressing the Remote Engine Start (RES) button on the Intelligent Key. (Feature not installed on Titan/Titan XD SV and Pro4X models.)
- The engine **will** start when pressing the ignition switch while holding the Intelligent Key in front of it.

### ACTION

Replace the BCM.

- Refer to the Electronic Service Manual (ESM) for the procedure to replace the BCM:  
**ELECTRICAL & POWER CONTROL > BODY CONTROL SYSTEM > BCM > REMOVAL AND INSTALLATION > BCM (BODY CONTROL MODULE)**

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

**PARTS INFORMATION**

MODEL	DESCRIPTION	PART NUMBER	QUANTITY
Pathfinder	BCM	284B1-9NR3A	1
Titan/Titan XD		284B2-9FV1A	

**CLAIMS INFORMATION**

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Replace BCM	(1)	RD94AA	ZE	32	(2)

- (1) Reference the electronic parts catalog and use the BCM Assembly as the Primary Failed Part (PFP).
- (2) Reference the current Nissan Warranty Flat Rate Manual and use the indicated Flat Rate Time (FRT).

**AMENDMENT HISTORY**

PUBLISHED DATE	REFERENCE	DESCRIPTION
November 7, 2019	NTB19-101	Original bulletin published
April 8, 2020	NTB19-101a	APPLIED VEHICLES, IF YOU CONFIRM, and PARTS INFORMATION sections revised

