

# Special Service Message

NOTE: A Special Service Message is a formal communication issued by Jaguar and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Jaguar technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

## SSM 74810 - 3.0P S/C FEAD idler pulley and S/C tensioner emitting excess noise

**Models :** F-Pace / X761  
F-Type / X152  
XE / X760  
XF / X260  
XJ / X351

**Engineer :**Tristan Hooper

**Date Last** 30 APR 2020 09:37:51

**Updated :**

**Content :**Issue:

JLR is investigating 3.0P S/C FEAD idler pulley and S/C tensioner emitting excess noise (NVH)

Cause:

Under investigation

Action:

If this symptom is reported please raise an EPQR with the following information;

- Video or sound file
- Clear and in detail photographs of any contamination, including the origin of the leak
- Vehicle details & service history attached

Thank you in advance for your assistance with this matter.

**Version :** 1