



Technical Service Bulletin

43 Air suspension malfunction warning in the instrument cluster, DTC U013200 stored in the gateway control module

43 20 35 2059364/1 April 28, 2020.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q5	2018 - 2021	All	Adaptive suspension
Q7	2017 - 2021	All	Adaptive suspension

Condition

Customer states:

- Air suspension malfunction warning in the instrument cluster (Symbol for air spring).

Workshop findings:

The following DTC is stored in the gateway control module, J533 (address word 0019):

- **DTC U013200** (adaptive suspension control unit, no communication).

Technical Background

Not applicable.

Production Solution

Q5: from software version number 1215/1252 in address word 0074.

Q7: from software version number 1215/1245 /0105 in address word 0074.

Service

SVM Update Instructions

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Update the suspension control module, J775 (address word 0074) using the **SVM 74005** action code.



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Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	4316		
Damage Code:	0039		
Labor Operations:	Software Update (Includes checking for DTCs)	0151 0000	Time stated on the diagnostic protocol (Max 60 TU)
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	0121 0002	10 TU
	Road test after the service procedure	0121 0004	10 TU
Claim Comment:	As per TSB #2059364/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2011732, *00 Software Version Management (SVM), operating instructions*.

All part and service references provided in this TSB (2059364) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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