

Technical Service Bulletin

91 DTC U101400 stored in the telematics control module

91 20 61 2057715/2 April 28, 2020. Supersedes Technical Service Bulletin Group 91 number 19-14 dated November 20, 2019 for reasons listed below.

| Model(s) | Year | VIN Range | Vehicle-Specific Equipment |
|--|-------------|-----------|----------------------------|
| A4, A5 | 2019 | All | Not Applicable |
| A6, A7, Q5, Q7, Q8, and Audi e-tron quattro | 2019 - 2020 | All | Not Applicable |

Condition

| REVISION HISTORY | | | | |
|------------------|------------|---|--|--|
| Revision | Date | Purpose | | |
| 2 | - | Revised header (Added Audi e-tron quattro and Q7) | | |
| 1 | 11/20/2019 | Initial publication | | |

Customer states:

• No customer concerns, it is found during PDI or any other diagnostic work.

Workshop findings:

The following DTC may be stored in the telematics control module, J949 (address word 0075):

• DTC U101400 (Control module incorrectly coded).

Technical Background

A timing issue on start-up can cause the telematics control module to erroneously enter this DTC.

Production Solution

Not applicable.

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Service

No repair is available at this time.

- 1. Do not perform any repairs. Any repairs for this concern may be denied.
- 2. This DTC does not have any impact on functionality or customer experience.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (2057715) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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