



# SERVICE BULLETIN

Classification: EL19-057	Reference: NTB20-031	Date: April 23, 2020
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## KICKS AND VERSA SEDAN; INTELLIGENT KEY ERROR MESSAGE DISPLAYS AND DTC B2602 STORED

**APPLIED VEHICLES:** 2019 Kicks (P15)  
2020 Versa Sedan (N18)

### IF YOU CONFIRM

The Vehicle Information Display shows the message “Intelligent Key System Error”

**And**

DTC B2602 is found stored.

**NOTE:** This incident usually occurs while driving the vehicle.

### ACTION

Replace the Intelligent Key unit.

- If the vehicle’s current Intelligent Key unit part number is 285E1-5RB3A, replace it with 285E1-5EA0A.
- If the vehicle’s current Intelligent Key unit part number is 285E1-5RA6A, replace it with 285E1-5EA5A.

### CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
R&I Intelligent Key Unit	(1)	RK50AA	ZE	32	(2)

- (1) Reference the electronic parts catalog and use the Smart Keyless Control Unit (285E1-\*\*\*\*\*) as the Primary Failed Part (PFP).
- (2) Reference the current Nissan Warranty Flat Rate Manual and use the indicated Flat Rate Time (FRT).

### AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
April 23, 2020	NTB20-031	Original bulletin published

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