

<b>ADDRESSEES</b>	: All owners and operators
<b>VEHICLE MODEL</b>	: All vehicles
<b>MANUAL CHAPTER</b>	: 06.10 Transmission
<b>BULLETIN TYPE</b>	: <b>Service information</b>
<b>DATE</b>	: March 30 <sup>th</sup> , 2020
<b>SUBJECT</b>	: <b>Traces of lubricant at transmission bell housing</b>
<b>CONDITIONS</b>	: This service bulletin does not entitle to any reimbursement.

## INTRODUCTION

The purpose of this service bulletin is to inform you about the innocent traces of lubricant at the bottom of the transmission bell housing on new vehicles. They are caused by the protective anti-corrosion coating at the inside of the bell housing which becomes liquid at transmission operating temperature. **This phenomenon is temporarily and no indication that there is a sealing problem!** The lubricant can easily be removed with ordinary cleaning product.



Figure 1: Traces of lubricant at the bottom of the transmission bell housing

## HELP DESK:

If there are any questions, please call ABC Customer Care & Parts Source toll-free for guidance on 1-877-427-7278. Listen for the prompts for warranty and select that option.

## DISCLAIMER:

The procedures contained herein are not exclusive. Van Hool cannot possibly know, evaluate, or advise the transportation industry of all conceivable ways in which a procedure may be undertaken or of the possible consequences of each such procedure. Other procedures may be as good, or better, depending upon the particular circumstances involved. Each carrier who uses the procedures herein must first satisfy itself thoroughly that neither the safety of its employees or agents, nor the safety or usefulness of any products, will be jeopardized by any procedure selected.

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### **VAN HOOL CUSTOMER PORTAL:**

Consult the customer portal regularly for the latest service documentation. In addition to the maintenance manual, you will also find the operating manual and the spare parts catalogue of your vehicle on the customer portal. The customer portal is accessible through [www.vanhool.be/service](http://www.vanhool.be/service), and only with a code (password) from Van Hool. If you do not have a password yet, request it by using the above link.

### **INFORMATION HANDLING:**

Important additions and modifications regarding technical information not yet included in the manual will be communicated through Service Bulletins.