

ACCOUNT TEAM COVERAGE

Please Deliver To: Service Managers and Warranty Decision Makers

FROM: Cummins Global Warranty Administration Communications

Subject: ISX11.9 CM2250 [REDACTED] Calibration ATC for Units with C2052 CLOSED

Number: Atc2286

Date: 17-Apr-2020

Expires: 28-Sep-2023 (U.S./Canada)
28-Sep-2023 (International)

Attention: U.S. / Canadian Dealers
U.S. / Canadian Distr./Branches and Div. Offices (Automotive)

This is to revise and replace ATC 2286, dated 06-Mar-2020. This revision is to:

- 1 Update the Action section, and
- 2 update the Material Disposition, and
- 3 update the Parts list, and
- 4 update the SRT list.

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

DESCRIPTION:

This ATC authorizes certified repair locations to re-calibrate the ECM on certain ISX12/ISX11.9 CM2250 engines installed in [REDACTED] applications, and that have had Campaign #2052 completed.

NOTE: If your unit has **not** performed the C2052 repairs, please do so before starting this calibration. If our records are inaccurate, and your unit has **not** performed the C2052 repair, but showing COMPLETED on QuickServe® Online, please contact cummins.campaign.administration@cummins.com and request that your ESN be re-OPENED to allow the C2052 repair work to be completed prior to completing the work outlined in this procedure.

ACTION:

In order to qualify for repair under this field action, an engine:

- 1 will be covered Regardless of coverage status, and
- 2 **must** show as OPEN on QuickServe® Online for this field action, and
- 3 **must** have completed the C2052 repair.

NOTE: The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

- 1 Recalibrate the ECM as described in Procedure 019-032 in Service Manual 2883445 for ISX12/ISX11.9 CM2250. Download the latest calibration available on Quickserve® Online. Please refer to TSB200049 for specific Base Code alignments.
- 2 Secure a "Label Authorized Change," Cummins part number 5297400, and complete as indicated. Clearly print or type "TSB200049" in the center box. Fill in the Campaign Number, Distributor or Dealer Code, and Date information. Peel off the backing material and install the label on the engine valve cover near the engine data plate. There is a clear protective cover on this label; peel the backing off of this cover and push the clear cover over the printed material. This will help protect the label during engine operation. Label cost and appropriate SRT time can be claimed per Campaign guidelines.
- 3 An "Emissions Campaign - Proof of Correction" form, Bulletin # 4310621, must be filled out and provided to the Customer. Inform the Customer to retain this certificate as proof that the Emissions Campaign has been performed. This form may be required as proof of an Emissions Campaign by the State of California, for vehicles registered in that state, the next time the vehicle registration is renewed. Form cost and appropriate SRT time can be claimed per the Campaign guidelines.

NOTE: Certified repair locations outside of California, who elect to perform this campaign on engines installed in vehicles which are registered in the state of California, are authorized to do so if they have the two items noted above in their inventory. Please note that the Label, Authorized Change and the Proof of Correction Form must be ordered through standard parts processes. They are not available on QSOL.

4 **NOTE:**

- 5 File claim for labor associated with this repair. Provide documentation of the ECM revision codes from before and after the recalibration in the claim narrative.

MATERIAL DISPOSITION:

Materials removed as a result of this field action must be scrapped.

REIMBURSEMENTS:

Parts:

The following parts are covered under this field action:

Part Number	Quantity	Description
388639600	1	LIT, ELE (FLEET COUNT)
431062100	1	PROOF OF CORRECTION FORM
529740000	1	LABEL, AUTHORIZED CHANGE

NOTE: SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

Labor using applicable Access Code and Time:

SRT Code	Description	Time
00-90X	Administrative time	
19-611	Engine Control Module (ECM) Calibration- Transfer (CM 2250/CM2350)	
99-902	Prep, Complete and Apply Label, Authorized Change (QTY 1)	

Travel:

Travel is covered under this field action. Towing is **not** covered under this field action.

NOTE: Please schedule the Technician's time to maximize the number of units that can be repaired on a single visit. When filing claims for multiple ESNs, where travel is required and authorized, travel can be filed to **ONLY** one (1) ESN.

Other Claimables:

Consumables are **not** covered under this field action.

Claim Instructions:

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Account Code: 65
Pay Code: Distributor = X
Pay Code: Dealer = D
Pay Code: International = I
Failure Code: WXXIPA

Attachments
atc2286_esn-list.xlsx