Technical Service Bulletin

Technical Service Bulletin: TSB200102Released Date: 27-Apr-2020Aftertreatment Diesel Exhaust Fluid (DEF) Dosing Unit Does Not Run During the DEF
System Leak Test in INSITE™ Electronic Service Tool: Fault Code 1682 or 3574

Aftertreatment Diesel Exhaust Fluid (DEF) Dosing Unit Does Not Run During the DEF System Leak Test in INSITE™ Electronic Service Tool: Fault Code 1682 or 3574

Warranty Statement

The information in this document has no effect on present warranty coverage or repair practices, nor does it authorize TRP or Campaign actions.

Information Only - OEM Related Matter Not Covered By Cummins® - Contact Appropriate OEM Dealer or OEM Representative For Additional Information

Contents

Product Affected

- B6.7 CM2350 B121B
- L9 CM2350 L116B
- X12 CM2350 X119B
- X15 CM2350 X114B
- X15 CM2350 X116B

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Symptom:

- Active Fault Code 1682 or 3574
- DEF dosing unit **not** running when the DEF System Leak Test is run.

Root Cause:

• High resistance in OEM harness causes voltage dropout and could be leading to FC1682 or FC3574 coming active incorrectly.

Verification

• Proceed to perform Aftertreatment Diesel Exhaust Fluid Voltage Drop Test. See corresponding Service Manual. Reference Procedure 011-165 in Section 11.

- Confirm if voltage drop detected after completing the procedure was within specification.
- If the voltage drop is within specification, proceed to the corresponding Troubleshooting Tree for the respective fault code.
- If the voltage drop is **not** within specification, proceed to the Resolution section below.

Resolution

- Malfunctioning OEM Wiring harness is detected if the voltage drop is **not** within specification.
- Repair or replace the OEM wiring harness. See corresponding Service Manual. Reference Procedure 019-071 in Section 19.

Document History

Date	Details
2020-4-27	Module Created

Last Modified: 27-Apr-2020