



210 Inverness Center Parkway  
Birmingham, AL 35242

Telephone: 205-991-7733  
Facsimile: 205-991-9993  
www.altec.com

**This notice applies to your vehicle. See SIL for specific unit identification.**

May 1, 2020

Dear Altec Owner,

Altec Industries, Inc. has developed a product improvement which relates to certain AM55 aerial devices and DC47 digger derrick units built in September and October 2019.

Refer to SIL 746 for items covered under the warranty policy. Altec will supply necessary parts to correct this condition.

In order to determine if your unit is affected by SIL 746, compare the serial number of your unit with the list of affected units as described on the SIL. The product improvement will be performed by Altec. Contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance.

At any time, you may contact Altec at 1-877 GO ALTEC (1-877-462-5832) with your unit's serial number to determine if there are any other outstanding notices.

If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

We regret this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.



Altec Industries, Inc.  
Midwest Operations  
St. Joseph, MO

SIL 746

# Service Information Letter

May 1, 2020

Units Affected: Certain AM55 aerial devices and DC47 digger derricks built in September and October 2019 (see attached list)

## Frame Rail Reinforcement

Altec is committed to providing our customers reliable products from initial delivery throughout the useful life of the machine.

Altec has discovered that the front bumper grounding cable lug attachment hole was drilled in a location of the frame rail not allowed by the chassis manufacturer. The mislocated hole can cause fatigue cracks to develop in the frame rail.

Altec has designed an insert plate to be installed on the inside of the chassis frame rail. This will provide reinforcement to prevent cracking of the frame rail. Frame Rail Insert Kits are available containing the parts for specific chassis drive trains. The kit part numbers are shown below. Altec requires that the correct kit be installed on each unit no later than the next regular maintenance interval.

Drive Train	Kit Part Number
4x4	991076326
4x2	991079837

This repair is covered under the Altec Warranty Policy and must be performed at an Altec Service Center. Altec will perform the repair for free. Call 1-877-GO ALTEC (1-877-462-5832) to schedule the work to be done at an Altec facility.

Altec Use Only	
Inspection labor	0.0 hr
Repair labor	10.0 hr
Account #	010.0337.43151.000.000.000
Travel	Not Included
NHTSA code	16
Prime fail P/N	None
Doc ref	074900715

Parts Kit	Part Number	Qty	Warranty
Frame Rail Insert Kit, 4x4	991076326	1	Yes
Frame Rail Insert Kit, 4x2	991079837	1	Yes