



Service Bulletin

Bulletin No.: 20-NA-091

Date: April, 2020

INFORMATION

Subject: Information on Power Seat, Power Mirrors and Steering Wheel Entry/Exit Memory Recall Settings Intermittently Inoperative

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	CT4	2020	2020			All	All
	CT5						
Chevrolet	Corvette						

Involved Region or Country	North America, Middle East, Europe, GM Korea Company, China
Condition	Some customers may comment that during entry or exit from the vehicle, they notice that the seat, steering wheel and mirrors do not move to the saved entry/exit position. The concern may be intermittent.
Cause	The cause of the condition may be a software anomaly.
Correction	If the seat, steering wheel and mirrors do not automatically move to saved position, the customer can move them by pushing the memory seat button on the door. Please share this information with the customer, including a copy of this bulletin.

Parts Information

No parts are required for this repair.

Version	1
Modified	Released April 16, 2020

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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