



Remanufactured Engine Label Replacement

Service

Category: Engine

Section: Engine Label

Technician Skill Level C

Market North America

Applicability

Mack

Years	Models	Additional Information
2003 - 2016	CH, CT, CX, GU, LE, MR	Engine Serial # Label

Description

Mack Trucks has identified that certain model trucks may have installed a Re-manufactured engine with an incorrect Engine Serial # Label. Follow the campaign instructions to order and install a new Engine Serial # Label.



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Claiming Information

This repair is covered by an authorized Service Program Campaign. Reimbursement is obtained through the normal claim handling process.					
Claim Type (used only when uploading from the Dealer Bus. Sys.) 40					
Primary Labor Code Description		Hours			
1720-16-09-01	Campaign, General (0.1 hr. x qty. 3 - Replace Label)	0.3			
Expiration Date	May 31, 2021				
Causal Part	23353955				
Authorization Number	S7496				

Parts Information

Engine	Part Names	Part Numbers	Qty.
All	Reman Engine Label	N/A (Use VIN)	1

^{*} Label will be provided at No Charge.

Parts Ordering Information

An email is required to order parts list. Email campaign@macktrucks.com and include the following in the body of the email:

- •VIN of vehicle being repaired
- •Dealer ID number
- •Campaign Number

A response will be provided within 2 hrs. (Monday-Friday 8am to 5pm EST.)

Required Tools & Equipment

• N/A

Calibration Information

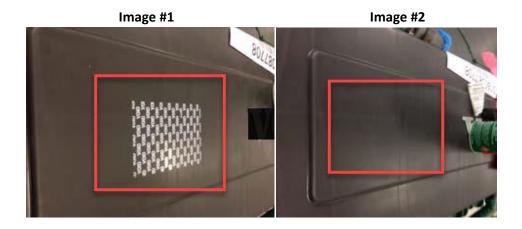


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• N/A

Repair Procedure

- 1. Remove old label completely (Image #1), and clean surface of any adhesive residue using a suitable cleaner (Image #2)
- 2. Allow surface to dry completely and apply new label to same position/location as the removed label.



NOTE

Images are for reference only, label location may vary per Engine Emission Level, always apply label to original label location.