

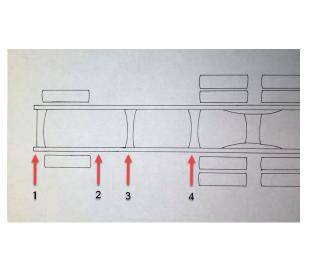
Solution K32830643 Thursday, May 28, 2020 1:49:30 PM CEST

** SOLUTION **

Title	Frame Or Cab Lean - Gen II Chassis
Mack Models	
Mack Model	LR ,TE - TerraPro ,AN - Anthem ,GR - Granite ,GU - Granite ,PI - Pinnacle
Volvo Models	
Volvo Model	VNL, VNR, VNX, VAH, VHD
** SOLUTION **	
Cause	Frame lean can be caused by several seemingly isolated possibilities. The two most common are suspension and frame assembly issues.
Solution	Suspension causes must be ruled out first. There must be a sound base to find any other cause or you will be "chasing ghosts". Determine all suspension parts are correct for the truck and axles, especially the axle seats. Pairs of parts, i.e. springs, etc are the same, side to side. on the same axle, i.e. front drive/rear drive. Some reports are showing the cause has been frame lean or "ladder torqueing" of frame structures during assembly. Investigation is ongoing and gathering of good information is imperative. Care must be taken when measuring of frame heights against shop floors due to possible floor irregularities.

Minimum measurement locations

	Location	Measurement
1.	Front of Frame	
2.	Rear of Frame	
3.	Back of Cab	
4.	Front of Tandems	
5.	Rear of Tandems or Rear of Frame	



Best Practice For Frame Measurements

Use a 4 ft level across the upper frame flanges and



measure from the underside to the			
floor.	-		4FT LEVEL
This eliminates issues in the flange bends.	L		
			BEST PRACTICE TO NEASURE FRAME HEIGHTS TO FLOOR

Checking shop floor for level when measuring frame for level

	LEVEL FLOOR
Use the 4 ft level on the shop floor directly under the frame where you will be taking each measurement.	PLACE THE LEVEL ON SHOP FLOOR DIRECTLY UNDER FRAME WHERE YOU INITEND TO TAKE THE HEIGHT MEASURE MENT
	O O

Measuring frame height where a 4 ft level will not work.

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Use a smaller level or a torpedo level where the longer level will not work, i.e. engine compartment, front of frame.	SHORT OR TOPPEDO LEVEL
Again , check the shop floor at each measurement location.	IF YOU CANNOT USE A LARGER LEVEL I.E. FRONT OF FRAME, ENGINE AREA ALWAY 5 CHECK FLOOR WITH LONG LEVEL

Floor out of level at measurement location

	FLOOR	NOT L	EVEL	
Where the shop floor is NOT level, shim the 4 ft level and then subtract the difference from the measurement at that location specifically		-		MEASURED DISTANCE
	 0	0		SUBTRACT THIS DIFFERENCE

Solution visibility	Dealer distribution
Function Group	
Function Group	71 frame
Administration	
Author	A241298
Dealer ID	A241298

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