



Service Literature

To: General Managers
Service Managers
Service Technicians
Warranty Managers

Region: U.S.
 CAN

Bulletin: SLV20-005

Date: June 1, 2020

Valid to: N/A

Action Required? Yes No

From: Volvo Trucks – Service

Subject: Service Literature Published and Released in May, 2020

The following summarizes the service literature that has been published and/or revised for the month.

SERVICE NEWS

BULLETIN #	TITLE	COMMENTS
SNV20-006	New Case Based Reasoning (CBR)	New

FIELD SERVICE BULLETIN

BULLETIN #	TITLE	COMMENTS
FSB364-041	Steering Wheel Switches, Replacement	New

SERVICE PROGRAM

BULLETIN #	TITLE	COMMENTS
S7497	Reman Engine Label Replacement	New
S7498	VDS-5 Oil Label Removal	New

RECALLS

BULLETIN #	TITLE	COMMENTS
C6616	RVXX2001 Steering Gear Bolt Torque	New

(CBR) CASE BASED REASONING

NEW SOLUTIONS

SOLUTION #	TITLE
K07192247	Noise, Suspension Ride Height Too High, Suspension Will Not Exhaust - Chassis Built 1 January 2016 And Newer
K17200143	Volvo Chassis - SNV 20-005 - HD Disk Brake Rotor Upgrade

CBR (Continued)



SOLUTION #	TITLE
K56409120	Turbo Compound (TC) Hot Side Noise Diagnostic Information
K32830643	Frame Or Cab Lean - Model Year 2018 And Newer
K01474232	Diagnostic Trouble Code (DTC) P2042-01: Diagnostic Instructions - US17+OBD16 Emissions And Newer

UPDATED SOLUTIONS

SOLUTION	TITLE	COMMENTS
K58556584	Volvo Chassis - Automated Manual Transmission (AMT, I-Shift) Clutch Control Actuator (CCA), Diagnostic And Inspection Information; CCA Reuse Or Replace Guidelines - US07 And Newer Emissions, Common Model Years 2008 And Newer	Air leak test: Added note concerning testing with gearbox removed from chassis. Air leak test: Changed replacement instructions to replace air line o-rings only; do not replace air line unless necessary.
K53338075	Diagnostic Trouble Codes (DTC) For the Engine Pre-Heat Relay: Supplementary Instructions	Updated title and tags/categories. Added further steps to repair instructions.
K32353850	Volvo US13, US14, US15, Chassis LED Headlights Conversion Programming Procedure	Updated the programing procedure.
K58203603	Diagnostic Trouble Code (DTC) P20EE - SCR NOx Catalyst Efficiency Below Threshold (Bank 1) - US17+OBD2019 Emissions And Newer, Model Year 2020 And Newer Vehicles ONLY	Updated applicable emissions and model years
K60313581	Volvo Chassis - Low Oil Pressure Diagnostic Process For 11 Liter Engines	Updated title, abstract, format, category, and tagging.