

National Headquarters Consumer Affairs Department P.O. Box 685003 Franklin, Tennessee 37068-5003

## **Dear Nissan Sentra Owner:**

Thank you for being a Nissan owner. We strive to provide you with an excellent ownership experience that includes confidence in your vehicle's performance, features and overall reliability.

To that end, Nissan is extending the limited warranty covering your continuously variable transmission (CVT) to 7 years/84,000 miles, whichever comes first. This warranty extension is being provided as an owner satisfaction effort to address concerns, including those expressed by plaintiffs in class action litigation.

This CVT warranty extension covers your CVT assembly (including internal CVT components, gaskets, and seals, CVT control valve body, and torque converter), cooler kit (if applicable), and any necessary software updates.

Coverage of other vehicle components remains unchanged, and all other terms, conditions, limitations and exclusions of Nissan's New Vehicle Limited Warranty continue to apply.

## What You Should Do

This extended warranty coverage is effective immediately. You do not need to take any further action.

The Sentra with the Vehicle Identification Number listed at the top of this page is covered by this extended CVT warranty. If you seek coverage for a repair under this extended warranty, you will need to bring your vehicle to an authorized Nissan dealer. The factorytrained technical staff at the Nissan dealer will have the diagnostic tools and knowledge to provide you with the appropriate service and submit your warranty claim \_\_\_\_\_

As you take care of yourself and your family during the COVID-19 crisis, we know that your vehicle may play a key role. We are here to help if you need us. Service Department hours of operation may be modified as local and state restrictions change, so we encourage you to book your appointment online or call your local Dealership to confirm service availability.

Thank you again for choosing Nissan. . If you have questions regarding this warranty extension, please visit www.NissanAssist.com or contact Nissan Consumer Affairs at 1-800-NISSAN1 (1-800-647-7261).



NISSAN NORTH AMERICA, INC. P.O. Box 4417 Bridgeton, MO 63044-9730

## **PLEASE DELIVER TO REGISTERED OWNER**

See VIN Inside

FOR ► 123 Main Street Any Town, USA 12345



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## **IMPORTANT OWNER INFORMATION ENCLOSED**