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NISSAN
BULLETIN
CVT Repairs

Reference: NPSB/20-590

Date: May 11, 2020

Attention: Dealer Principal, Executive, Sales & Service Managers

Repair Recommendation:

Dealers are advised to use all diagnostic information available in the ESM, TSBs, and ASIST to determine the appropriate repair for a customer's concern.

Nissan recommends CVT assembly replacement be offered whenever diagnostics have led a dealer to determine a belt and pulley sub assembly repair will resolve a customer's concern and the vehicle time in service or mileage is **equal to or greater** than 84 months in service or 84,000 miles.

This recommendation provides longer-term durability for customer satisfaction. Customers required to pay out-of-pocket for these repairs may still choose belt and pulley sub assembly repair in lieu of CVT unit replacement if they prefer that option.

Note: This recommendation only applies to belt and pulley sub assembly repairs. Do not recommend CVT unit replacement when the diagnosis is for software updates or control valves.