



Preliminary Information

PIC6407B Amplifier Part Restriction

Models

| Brand: | Model: | Model Years: | VIN: | | Engine: | Transmissions: |
|-----------|----------|--------------|------|-----|---------|----------------|
| | | | from | to | | |
| Cadillac | CT4 | 2020 | All | All | All | All |
| Cadillac | CT5 | 2020 | All | All | All | All |
| Chevrolet | Corvette | 2020 - 2021 | All | All | All | All |

| | |
|----------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Involved Region or Country | North America |
| Condition | As part of our ongoing continuous improvement we have placed the Amplifier used in the 2020 Cadillac CT4, CT5 and Chevrolet Corvette on restriction. If you believe a new module is needed, contact the PQC . Please have the part number available prior to contacting PQC. |
| Cause | Root Cause Analysis |

Correction:

Please contact the (PQC) by opening a new case via Dealer Case Management (DCM). From the DCM home page, click on "New PQC Case" found on the Technical Assistance tab.

Then, in Global Connect click on the Support/Chat tab, TAC-PQC Tab, PQC - Parts Restrictions Templates to Download the appropriate PQC - Parts Restrictions Template and save a copy to your computer. You can attach a copy of the template to your PQC Case.

Note: (Do Not clear any DTCs prior to contacting the PQC)

Parts Information

| Part Number | Description | Quantity |
|------------------------------------------------|------------------------------------------|----------|
| 84798070 | Amplifier CT4, and CT5 (UQG - 8 Channel) | 1 |
| 84825170 or 84941695 (2020) or 84930047 (2021) | Amplifier Corvette (UQH - 16 Channel) | 1 |
| 84825171 or 84941694 (2020) or 84930046 (2021) | Amplifier Corvette (UQS - 10 Channel) | 1 |
| 84833560 or 84886772 | Amplifier CT5 (UQP - 12 Channel) | 1 |
| 84886773 | Amplifier CT4 (UQS - 10 Channel) | 1 |

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

| Labor Operation | Description | Labor Time |
|-----------------|-------------------------------------|--------------------------|
| 3421200 | Radio Speaker Amplifier Replacement | Use Published Labor Time |

Version History

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|----------|---------------------------------------------------------------------------------------------------------------------------|
| Version | 3 |
| Modified | 03/16/2020 - Created on. 04/21/2020 - Updated Part Numbers. 05/29/2020 - Updated Part Numbers. |



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