



Audi

AUDI DEALER COMMUNICATION

Repair Available – Emissions Service Action 37K8 / Transmission Control Module (TCM)

This notice is for:

- | | | |
|--------------------|-------------------|--------------------------|
| ✓ Dealer Principal | ✓ Service Manager | ✓ Warranty Administrator |
| ✓ General Manager | ✓ Parts Manager | ✓ Technicians |
| ✓ Sales Managers | ✓ Service Advisor | |

Date: June 03, 2020

Issue: Transmission control module (TCM) software designed and certified for a similar model/model year was used in vehicles affected by this action. It is undetermined whether there could be an impact to emissions.

- Repair:**
- REPAIR AVAILABLE – June 04, 2020 - Update transmission control module (TCM) software - OR - install a new mechatronic unit.
 - See ELSA/ServiceNet for complete repair & claiming instructions
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Allocation: Due to the small number of affected vehicles there will be no parts allocation.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2015	2015	A3	1
USA	2013	2013	RS5	19
USA	2013	2013	S4	7
USA	2013	2013	S5	5
USA	2013	2013	S5 CABRIOLET	1
CAN	2013	2013	RS5	10

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – June 2020

Requirements for Emissions Campaigns Having Customer Notification (CALIFORNIA ONLY)

The California Air Resources Board and the Department of Motor Vehicles (DMV) require emissions-related campaigns to be completed prior to vehicle registration renewal. **When campaign work is done you must provide the owner with a signed “Vehicle Emission Recall – Proof of Correction” certificate (RC EMISCAVWAU).** Certificates can be ordered at no cost online via the Compliance Label Ordering portal.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.