

ACCOUNT TEAM COVERAGE

Please Deliver To: Service Managers and Warranty Decision Makers

FROM: Cummins Global Warranty Administration Communications

Subject: L9 Heat Exchanger Main Support Bracket Mounting Hardware Replacement ATC

Number: Atc2326

Date: 05-May-2020

Expires: 01-May-2023 (U.S./Canada)
01-May-2023 (International)

Attention: U.S. / Canadian Dealers
U.S. / Canadian Distr./Branches and Div. Offices (Automotive)

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

DESCRIPTION:

This ATC is being issued to address heat exchanger main support bracket mounting hardware failures on certain L9 CM2350 L116B engines. This ATC authorizes the replacement of current mounting hardware with grade 10 bolts.

NOTE: This field action provides for retroactive coverage for repairs completed by Cummins authorized repair locations in anticipation of and prior to the release date of this publication.

ACTION:

In order to qualify for repair under this field action, an engine:

- 1 will be covered Regardless of coverage status, and
- 2 **must** show as OPEN on QuickServe® Online for this field action.

NOTE: The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

- 1 Replace Heat Exchanger Main Support Bracket Mounting hardware with updated part numbers. Please refer to TSB200079.

MATERIAL DISPOSITION:

Where applicable, items removed should be returned to ReCon for core credit. Unless otherwise indicated, items with no core liability can be scrapped.

REIMBURSEMENTS:

Parts:

The following parts are covered under this field action:

Part Number	Quantity	Description
283041100	3	SCR,CAP
309373000	2	SCR,CAP

NOTE: SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

Labor using applicable Access Code and Time:

SRT Code	Description	Time
00-90X	Administrative time	
17-00F	Back Seat - Remove and Install (Bus) (CMI)	
17-154	Mobile Vehicle/Equipment Lift System- Set Up	
99-009	MOUNTING HARDWARE REMOVE AND REPLACE (QTY 1)	

Travel:

Travel is covered under this field action. Towing is **not** covered under this field action.

Other Claimables:

Consumables are **not** covered under this field action.

Claim Instructions:

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Account Code: 27
Pay Code: Distributor = X
Pay Code: Dealer = D
Pay Code: International = I
Failure Code: WKBMHA

Attachments
atc2326_esn-list.xlsx