



Service Bulletin


Bulletin No.: 20-NA-107

Date: May, 2020

INFORMATION

Subject: Information on Propeller Shaft Grease

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	CT4	2020	2020	-	-	2.0L (LSY), 2.7L (L3B) or 3.0L (LGY)	-
	CT5						

Involved Region or Country	North America, Europe, Middle East, China, Cadillac Korea (South Korea)
Condition	Some technicians may find grease coming from the propeller shaft.
Cause	 <p style="text-align: right; font-size: small;">5607656</p> <p>This condition may be caused by normal grease expulsion from the propeller shaft.</p>
Information	<p>Note: Do Not replace any parts for this condition.</p> <p>This grease expulsion under these conditions is normal and does not cause any significant loss to the joint.</p>

Parts Information

No parts are required for this repair.

Version	1
Modified	Released May 18, 2020

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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