

From: Quality Compliance quality_compliance@toyota.com
Subject: Special Service Campaign 20TC01 - Certain 2012 Model Year Tacoma - Air Injection Pumps and Air Switching Valves (Internal)
Date: May 27, 2020 at 3:10 PM
To:

In our continuing efforts to ensure the best in customer satisfaction, Toyota is launching a Special Service Campaign (SSC) on certain 2012 model year Tacoma vehicles.

Condition:

There is a possibility that moisture in the air may cause a filter in the vehicle emissions system to degrade. This degradation could cause damage to other parts of the vehicle emission system and illuminate the check engine light (Malfunction Indicator Light).

Remedy:

Any authorized Toyota dealer will inspect the vehicle. Based on this inspection the dealer will repair the air injection pump and install an improved filter, or replace the air injection pump with one that contains an improved filter, as needed, **FREE OF CHARGE**. The dealer will also replace the air switching valves in the vehicle emissions system **FREE OF CHARGE**.

Covered Vehicles:

Model Name	Model Year	Approximate Total Vehicles	Production Period
Tacoma	2012	78,900	Late August 2011 – Early August 2012

Technician Certification Requirements

- Certified Technician (any specialty)
- Expert Technician (any specialty)
- Master Technician
- Master Diagnostic Technician

Owner Letter Mailing Date

Toyota will begin to notify owners of involved vehicles in early June 2020.

Please reference the attachments for additional details.

Dealers will be notified on May 28, 2020 at approximately 10:00 am Central time.

Thank you for your support,

TOYOTA MOTOR NORTH AMERICA
Quality | Quality Compliance Department



20TC01 - Dealer
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INTEROFFICE MEMORANDUM

Original Publication Date: May 28, 2020

To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Tom Trisdale
Vice President, Product Quality and Service Support

SPECIAL SERVICE CAMPAIGN 20TC01 (*Remedy Notice*)

Certain 2012 Model Year Toyota Tacoma Air Injection Pumps and Air Switching Valves

Specific information for Region support is provided below.

Condition

There is a possibility that moisture in the air may cause a filter in the vehicle emissions system to degrade. This degradation could cause damage to other parts of the vehicle emission system and illuminate the check engine light (Malfunction Indicator Light).

Dealer Notification

The attached dealer letter will be sent to all Toyota dealers on May 28, 2020.

Please reference the attached Dealer Letter for additional details.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.

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