

INTEROFFICE MEMORANDUM

Original Publication Date: May 28, 2020

To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Tom Trisdale homes of with

Vice-President, Product Quality and Service Support

SPECIAL SERVICE CAMPAIGN 20TC01 (Remedy Notice)

Certain 2012 Model Year Toyota Tacoma Air Injection Pumps and Air Switching Valves

Specific information for Region support is provided below.

Condition

There is a possibility that moisture in the air may cause a filter in the vehicle emissions system to degrade. This degradation could cause damage to other parts of the vehicle emission system and illuminate the check engine light (Malfunction Indicator Light).

Dealer Notification

The attached dealer letter will be sent to all Toyota dealers on May 28, 2020.

Please reference the attached Dealer Letter for additional details.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.