



REV Recreation Group  
1031 US 224 E  
Decatur, IN 46733  
1-800-322-8216

**IMPORTANT PRODUCT UPGRADE INFORMATION #200515REV**  
**June 2020**

**TO: ALL REV RECREATION GROUP DEALER PRINCIPALS  
SERVICE MANAGERS  
PARTS MANAGERS**

**SUBJECT: Inspection/Correction of Aqua-Hot Exhaust Pipe and Chrome Tip**

REV Recreation Group, Inc., on behalf of its manufacturing center located in Decatur, Indiana, is contacting the owners of certain model year 2019-2020 American Coach Dream and Revolution, Class A diesel motorhomes manufactured August 31, 2018 through October 24, 2019.

We are notifying the owners of the affected vehicles of the availability of **Product Upgrade 200515REV**. Owners will be advised in their notification letter to contact an authorized American Coach dealer immediately to have the upgrade performed. A copy of the notification letter to eligible American Coach motorhome owners is attached. Owners will not be charged for repairs performed within their vehicle's base warranty period, or one year from the original mailing date of the owner notification letters, whichever date is later.

***WHAT IS THE ISSUE?***

On motorhomes affected by this Product Upgrade, an older revision of the rear pipe section of the Aqua-Hot exhaust may have been installed during production, resulting in a configuration that will make the Aqua-Hot exhaust pipe exit the rear of the coach, below the trailer hitch skid guard. This could cause the exhaust pipe's chrome tip to become damaged from scraping if the vehicle is driven on an incline.

***WHAT SHOULD YOU DO?***

In the event that a customer contacts you to request this repair, please verify eligibility by referring to the serial numbers listed in the enclosed **Product Upgrade Service Bulletin #200515REV** prior to beginning service.

When the repairs have been completed to the customer's satisfaction, have the customer and your dealership's representative sign an **Internal Repair Order**. Retain this document with your dealership's records. Submit your repair claim, with attached photos of the installations, through REV's Dealer Warranty Portal for processing.

Repair claims will be reimbursed in accordance with **Product Upgrade Service Bulletin #200515REV** if performed within the vehicle's base warranty period or one year from the original mailing date of the owner notification letters, whichever date is later.

If you have one of these vehicles in your inventory, you will be mailed a **Product Upgrade Notice** for that specific motorhome. You are required to repair or otherwise correct any affected vehicles remaining in your inventory, according to the notification, before selling or leasing the vehicle. Any vehicle lessor receiving the notice is requested to forward a copy of the notice to the lessee within ten days.

Please review this entire package with your Parts, Service, and Sales staff to familiarize them with the step-by-step procedure and implement the **Product Upgrade #200515REV** campaign.

If you have any questions regarding this campaign, please contact:

**American Coach Dealer Technical Support: (800) 417-6413**

Thank you for helping REV Recreation Group with its continuing efforts to maintain customer satisfaction. We appreciate your support.

Sincerely,

**REV RECREATION GROUP, INC.**

Attachments: Product Upgrade Service Bulletin #200515REV  
Product Upgrade #200515REV Customer Letter