



Technical Service Bulletin

37 Launch Control is inoperative

37 20 98 2059827/2 June 23, 2020. Supersedes Technical Service Bulletin Group 37 number 20-97 dated June 12, 2020 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
RS3, TTRS	2018	All	2.5 TFSI

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Service</i> (Corrected TTRS New Software Version)
1	06/13/2020	Initial publication

Customer statement:

- Launch Control is no longer operating.
- Launch Control can no longer be engaged according the owner's manual instructions.

Workshop findings:

- The customer concern can be duplicated.
- The Measured Value for Launch Control Starts in the transmission control module (TCM), J743 (address word 0002) reads 200.
- No DTCs are stored in the engine control module (ECM), J623 (address word 0001) or the TCM, J743 (address word 0002).

Technical Background

There is a software bug in the transmission control module (TCM).

Production Solution

Not applicable.




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Service

Update the TCM to correct this concern.

After the update test drive until the powertrain has reached operating temperature and verify the operation of the Launch Control per the owner's manual instructions.

Warning:

- Always adapt your driving to the flow of traffic.
- Only use Launch Control when the road and traffic conditions allow it and other drivers will not be endangered or impacted by your driving and the vehicle's acceleration.
- Please note that the drive wheels can spin and the vehicle can break away when sport mode is switched on, especially when the road is slippery.
- Once the vehicle is moving press the  button.

SVM Update Instructions

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Update the TCM, J743 (address word 0002) using the SVM action code as listed in the table below, if necessary:



Tip: Make sure the transmission selector lever is in the "Park" (P) position before starting the SVM update or the update will fail.

Model	Transmission	Old Software Part Number	Old Software Version	New Software Part Number	New Software Version (or higher)	SVM Code Input
RS3	0DL	0DL300012H	2111 or 2112	0DL300012H	2120	02A065
TTRS	0DL	0DL300012H	2111 or 2112	0DL300012H	2119	02A065



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Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	3730		
Damage Code:	0041		
Labor Operations:	SVM Software update	0151 0000	Time stated on the diagnostic protocol (Max 60 TU)
Diagnostic Time:	GFF – Checking and clearing fault codes included in existing labor operations	No allowance	0 TU
	Road test prior to service procedure	0121 0002	10 TU
	Road test after service procedure	0121 0004	10 TU
Claim Comment:	As per TSB #2059827/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2011732, *00 Software Version Management (SVM), operating instructions*.

All parts and service references provided in this TSB (2059827) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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