

TO: Mercedes-Benz and Freightliner Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulations and Certifications
RE: <b>Initial Recall Campaign Notification</b> <b>Model 907 (Sprinter)</b> <b>Model Years 2019 - 2020</b> <b>Inspect Front Swivel Seat Wiring</b>	DATE: June 16, 2020

## **IMPORTANT RECALL CAMPAIGN INFORMATION**

Please see the attached documents related to the campaign listed above



Campaign	Campaign Desc. :	Inspect Front Swivel Seat Wiring
TBD	PDGDREHSIK	
<p>This is to notify you of the upcoming <b>Recall Campaign</b> concerning the installation of the seat wiring harness on approximately <b>11,013</b> MY19-20 Mercedes-Benz and Freightliner Sprinter vans. The recall campaign will be visible on the <a href="http://www.safercar.gov">www.safercar.gov</a> website and may generate questions from customers. All affected VINs will be flagged as "Pending" in VMI.</p>		
<b>Background</b>		
<b>Issue</b>	<p>Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz and Freightliner vans, has determined that on certain Sprinter vehicles from platform 907 (VS30) that are equipped with front swivel-seats, the electric cables in the seat wiring harness could become jammed and damaged in the swivel-seat frame. If electric cables in the wiring harness become jammed and damaged in the swivel-seat frame, the operation of the side airbag within the seat could be adversely affected which could cause the side airbag to deploy inadvertently or not deploy as designed in the event of a crash, increasing the risk of injury to vehicle occupants.</p>	
<b>What We're Doing</b>	<p>An authorized Mercedes-Benz or Freightliner Sprinter dealer will inspect the installation of the seat wiring harness (left/right) of the front seats and will add clips or cable ties, as needed, to ensure that the course routing is according to specification.</p>	
<b>Parts</b>	<p><b>Parts are still being verified. An additional notification will be sent when parts are available for repair.</b></p>	
<b>Vehicles Affected</b>		
<b>Vehicle Model Year(s)</b>	Model Year 2019 - 2020	
<b>Vehicle Model</b>	Sprinter, VS30 / Platform 907	
<b>Vehicle Populations</b>		
<b>Total Recall</b>	11,013	
<b>Dealer Inventory</b>	600	
<p><b>Given this notice, it is a violation of Federal Law for a dealer to sell or lease any new MY19-20 Sprinter vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</b></p> <p><b>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</b></p> <p><b>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent new MY19-20 Sprinter vehicles covered by this notification until the vehicle has been repaired.</b></p>		
<b>Next Steps/Notes</b>		
<b>Customer Notification Timeline</b>	An owner notification letter will be mailed in mid-July 2020.	
<b>AOMS/SOMS</b>	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
<b>Rental Fleet Partners</b>	This recall may affect vehicles in your fleet. Please contact your respective DVUSA fleet representative for further information and next steps. For repairs, please contact your preferred DVUSA dealer.	
<p>While we regret any inconvenience this may cause, we are determined to maintain a high level of vehicle quality and customer satisfaction.</p>		

