


VOLVO CAR SERVICE AND PARTS BUSINESS				
<h1>Parts Bulletin</h1>				
TITLE: <b>Service Action S10020: Total Upgrade BCM Model Year 2020 S60, V60, XC60 and XC90</b>				
GROUP: <b>30</b>	CAT/NO: <b>S10020</b>	REFERENCE BULLETINS: <b>QB S10020</b>	CAR MARKET: <b>United States</b>	
COPY TO / CIRCULATIONS (PLEASE INITIAL):			ISSUE DATE: <b>2020-06-01</b>	STATUS DATE: <b>2020-06-01</b>
GENERAL MANAGER	PARTS MANAGER	SERVICE MANAGER	SALES MANAGER	
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**“Right first time in Time”**

**Reference Bulletins: QB S10020**

Volvo Car USA LLC on behalf of Volvo Car Corporation, has decided to launch Service Action S10020 on certain T8 PHEV model year 2020 S60, V60, XC60 and XC90 vehicles.

Volvo has identified that the Brake Control Module (BCM) may stop diagnostic communication in case of an altered bus communication rate, due to an error in the diagnostics system.  
The corrective action is to download new software - Total Upgrade.

This Service Action S10020 affects 4 vehicles in the U.S.

The following part numbers apply:

Part Number	Description	Qty
31483292	Total Upgrade XC60, XC90	1
31493704	Total Upgrade S60, V60	1