

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge, tools, and equipment to properly and safely perform diagnoses and repairs. It informs service technicians about conditions that may occur in some vehicles, or provides information that could assist in proper vehicle diagnosis, service, or repair, and does not indicate that a defect is present. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or that a described repair applies to any particular vehicle. There can be multiple causes resulting in the same symptoms or conditions, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis.

SUBJECT:

Proper method for PQR parts return shipping

MODELS:

FEC52, FEC72, FEC92, FGB72, FEC7T, FECZT, FEC9T

DESCRIPTION:

When MFTA Service requests that a PQR part to be returned, please follow the instructions below:

Package all requested parts into one shipping container. Complete and attach the label on page two of this bulletin to the shipment.

For light shipments (less than 150 lbs):

Return all requested PQR parts less than 150 lbs via FedEx Ground Freight Collect using Account # **212016110**.

For heavy truck shipments (over 150 lbs):

Contact your Product Support Manager for shipping instructions.

Please initial and route to the following personnel before filing.											
Service Mgr.		Warranty Mgr.		Service Technicians - Initial in boxes below.							
Shop Foreman		Parts Mgr.									

This Service Information Bulletin is supplied for information purposes only and is not an authorization for any repairs.



Dealer Code: _____

Dealer Name: _____

Street Address: _____

City, State ZIP: _____

For VIN: _____

MITSUBISHI FUSO TRUCK OF AMERICA, INC.

ATTN: PQR RETURN PARTS

2015 CENTER SQUARE RD.

LOGAN TOWNSHIP, NJ 08085

SHIPPING INSTRUCTIONS

1. Package all PQR parts into one shipping container.
2. Fold and affix the shipping label above to the container.
3. **For light shipments (less than 150 lbs):**

Return all requested PQR parts less than 150 lbs via FedEx Ground Freight Collect using Account # **212016110**.

For heavy truck shipments (over 150 lbs):

Contact your Product Support Manager for shipping instructions.