



## STAR ONLINE PUBLICATION

---

**Case Number:** S2008000090

**Release Date:** 6/20/2020

**Symptom/Vehicle Issue:** The Passenger Exterior Mirror Does Not Auto Dim

**Discussion:** The customer may complain that the Passenger Exterior Mirror does not dim at night. Before beginning any testing or repairs. You should review the vehicles sales codes to confirm it is equipped with LEU – Auto Dim Exterior Passenger Mirror. Only vehicles equipped with this sales code have the electrochromic mirror functionality.

If you find the vehicle is equipped with LEU but the mirror still does not dim. Perform further diagnostics to root cause the issue. Mirror replacement may be necessary.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**