

Wiper Contacts Hood Trim with Hood Open

Topic number	LI82.30-N-071343
Version	1
Function group	82.30 Windshield wipers
Date	06-15-2020
Validity	447 Metris Equipped with SA code IK8 (Right Hand Steering)
Reason for change	
Reason for block	

Complaint:

The left windshield wiper contacts the left hood hinge trim when the hood is open (see Image trim contacting wiper top view 2.jpg)

Attachments	
File	Description
trim contacting wiper top view 2.jpg	Example of normal contact of hood trim on wiper blade with hood open

Cause:

This is a normal characteristic of the right hand drive windshield wiper arm configuration

Remedy:

Do not replace any parts.

In the park position the wiper arms should be aligned on the markings on the windshield (see image Windshield alignment mark 2.jpg)

NOTE:

Warranty Claims without supporting evidence and documentation will be subject to debit.

Attachments	
File	Description
Windshield alignment mark 2.jpg	Example of windshield alignment mark

Symptoms
Body / Body/Cab / Trim strip/cover / Inaccurate fit
Overall vehicle / Cleaning system / Windscreen wiper / Strikes
Overall vehicle / Cleaning system / Windscreen wiper / Wiper arm deformed/broken
Overall vehicle / Cleaning system / Windscreen wiper / Rubs/grabs

WIS-References

XENTRY TIPS

Document number	Title	Note	Allocation
AR82.30-S-6951E	Remove/install windshield wiper arm	See installation note at workstep 5	Remedy

Attachments

trim contacting wiper top view 2.jpg:



XENTRY TIPS

Windshield alignment
mark 2.jpg:

