27-20-01TT - Instrument Cluster -KX2- Displays Start-Stop Message after Removing Vehicle from Transport Mode

Release date: 07/31/2020

Condition

ATTENTION:
THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN. TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.

Applicable Vehicles					
Model(s)	**Year**	**Eng. Code**	**Trans. Code**	**VIN Range From**	**VIN Range To**
Jetta	2020	All	All	All	All

Revision Table			
Instance Number	**Published Date**	**Version Number**	**Reason For Update**
2060389/1	7/31/20	27-20-01TT	Original publication.

Technical Background

Error: "start stop" message continues to display on instrument cluster -KX2- after removing vehicle from transport mode.

Service

- Connect ODIS.
- Navigate to Engine > Control Module OBD > Clear DTC memory.
- Select Adaptations > Start/Stop Adaptation.

In the current status the display should indicate "Not Active".

- Click in the entry field on the right, select Activate and then select Apply.

With an ignition cycle the message should clear and Start/Stop should be functional.

Additional Information