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**Sent on** 07 29 2020 **Expires on** 08 12 2020

**From** Parts and Service Division

**Subject** Parts Availability for Service Bulletins 20-049 & 20-058

To: All Honda Service Managers  
From: American Honda Parts, Service, and Technical Division  
Re: Parts Availability for Service Bulletins 20-049 & 20-058

**Print this iN message and provide a copy to the Shop Foreman and all Service Advisors.**

On Monday July 27th, American Honda released Service Bulletin 20-049 for 19-20 Odyssey. Service Bulletin 20-058 for 19-21 Pilot and Passport is forthcoming. These service bulletins are for "Popping or Crackle From Speakers, No Sound From the Audio System, Network Loss Message and/or Display Issues".

On Monday July 27h, repair parts (FAKRA Service Housing sets) needed to support Odyssey repairs have been allocated to all dealers based off vehicle sales. Parts are not available for dealer ordering at this time. The parts will continue to be auto shipped to dealers. We will be receiving parts from the suppliers weekly and will continue allocating until further notice.

In support of the forthcoming Pilot and Passport Bulletins as with the FAKRA service housing sets, we will also allocate jumper cables. Parts will not be available for dealer ordering at this time. The parts will continue to be auto shipped to dealers. We will be receiving parts from the suppliers weekly and will continue allocating until further notice.

We wanted to make you fully aware of the situation and we are working as hard as possible to support our dealers and fulfill our customer's needs.

Thank you.