



June 29, 2020

Product Change Notice - Solera Awning Shields screws replacing crimp

Dear Valued Customer:

Please be advised LCI is making a change in the production process of its Solera Awning Shields. The polycords in the shield are currently being crimped in place as the awning is assembled (Fig. 1). Starting on or around July 1, the polycords will be fastened with screws through the end of the shield (Fig. 2 and 3).

Switching to a screw-in method creates a more secure fit for the polycord.

There is no change for the OEM customer in awning installation or operation. There is no price change and no part number change associated with the new process.



Fig.1

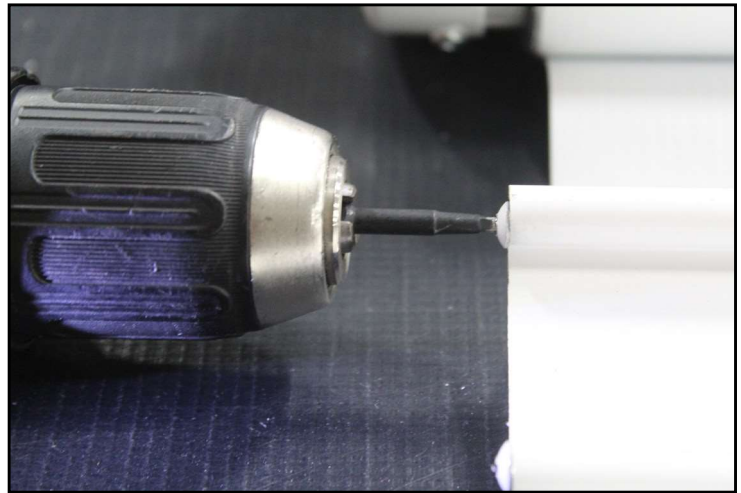


Fig.2



Fig.3

If you have any questions, please feel free to call me directly or your LCI representative. We value and appreciate your business and partnership.

Sincerely,

Mason Ogle

VP of RV Sales

Lippert Components, Inc.

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Frequently Asked Questions:

- 1. Will a new part number be required?** No, there is new part number change.
- 2. Does the price change for the item?** No, there is no price change.
- 3. Is the new part wholly interchangeable with the previous version of the part?** Yes the awning shields are interchangeable.
- 4. Does the customer need to replace inventory?** No, the change will be made on a running basis, starting on or around July 1.